

<i>Organisation: Age UK Hillingdon, Harrow &amp; Brent</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>Support for Age UK HHB is to better meet the needs of older people and to reinforce our joint aims on: early intervention and prevention, reducing loneliness and enabling people to live well and longer in their own homes.</p> <p>2022/23 Application is based on three distinct work streams:</p> <ul style="list-style-type: none"> <li>• Information &amp; Advice</li> <li>• Social Wellbeing Services</li> <li>• Practical Support</li> </ul> <p>Age UK HHB has established a single point of access offering an assessment which identifies goals, agrees action plans and has measurable outcomes.</p>				<p>£582,400 for core salaries for Advice on Housing, Benefits, Financial Health Check's and Transport, continued development of Help at Home / Befriending Schemes and social activity opportunities</p>	
				<b>Recommendation:</b>	
				<b>£582,400</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
Estimated 10,000	241	45,000	Partially met	£582,400	£2,143,307 (Expected)
<i>Planned Activities for 2022/23 Highlights include:</i>					
<b>Information and Advice</b>					
<ul style="list-style-type: none"> <li>• The first point of contact to assess need and triage requirements based on a more rounded assessment process. Helpline is available daily from 9am to 5pm.</li> <li>• Drop-in surgeries have resumed at Uxbridge, Ruislip and Townfield with safe distancing measures in place.</li> <li>• Continuation of the successful financial health checks advice support.</li> </ul>					
<b>Social Wellbeing Services</b>					
<ul style="list-style-type: none"> <li>• Support for people to live independent, engaged and meaningful lives. Wellbeing support is closely aligned to services that support hospital discharge. Age UKHHB will provide practical support to ensure that people return home safely from the hospital into a safe, warm, well provisioned and comfortable environment.</li> <li>• Services will promote independence and create opportunities to engage in physical and social activities and enable people to reconnect which has become very important following the Covid lockdown.</li> <li>• Age UKHHB will continue to work with voluntary and user led groups to help create more social groups and to help them to become self-sustaining.</li> <li>• Ageing well groups provide weekly opportunities for communities to come together for social stimulation and companionship.</li> </ul>					
<b>Practical Support</b>					

- Age UKH have expanded the **Help at Home service** including:
  - Shopping
  - Cleaning
  - Escorting to appointments
  - Meal preparation
  - Social contact
  - Dementia sitting to offer carers a break
- Age UKH further monitor and develop their database of "trusted traders" vetted by cost, customer service and local reputation.

*Officer Comment*

Previous proposals dating back to 2018/19 reflected the priorities identified by Age UKH and the Council regarding Better Care and our Health and Wellbeing Strategy 2018-2021. Consultation on the new Health & Wellbeing strategy (2022-2025) is underway.

The organisation is known and trusted by people across the borough. They provide social groups that combat isolation and loneliness and deliver home services of all kinds including Information & Advice visits, befriending services, falls prevention and 'Help at Home'. They have stringent safeguarding structures meaning contact with their staff and services provides a safety net for the borough's vulnerable residents. The demand for support through the information and advice service has remained high despite the pandemic and remote working. Over the course of the year, they adapted their phone and face to face services to ensure they were able to support the maximum number of clients whilst ensuring clients, staff and volunteers remained safe. Home visits have been carried out where essential and where clients could not be supported in any other way.

Their programmes (along with H4All partners) have attracted attention of external supporters with a much successful bid to City Bridge Trust that saw vulnerable older people better supported when admitted through A&E. Monitoring against aims regularly takes place and Age UKH has explored with officers contact with groups and involvement in wider community activities. A planned move to new premises is expected to see an increase in the volume of activities and breadth of support available. The organisation also piloted a digital project during the pandemic that helped older people engage and socialise during a time where they were feeling isolated.

A grant maintained at the same level as the previous year is recommended, subject to sight of satisfactory accounts for 2020/21 demonstrating Age UKH's viability and need for continued grant support.

*Corporate Finance Comment*

Requested funding is one of two separate grant requests. The charity is requesting a contribution of £582,000, the same level of grant awarded in 2021/22. The LBH grant represents 19% of total expenditure for 2021. Draft statements report a surplus of £387,684 for 2020/2021 compared with the previous year's deficit of £27,541. The improved position results from increased income generation from community fund raising activities during the year - with almost three times more resource committed compared to the year before. The in year surplus of £387,684 has increased the overall level of reserves from £1.101m to £1.489m. The surplus is held within unrestricted reserves, which, along with a transfer of £64,391 between restricted and unrestricted funds, has increased the level of unrestricted funds by £452,075 from £1.026m to £1.478m. Unrestricted reserves are sufficient to mitigate 4 months' worth of administrative expenditure should no incoming resources be available.



<i>Organisation: Harlington Hospice - (Respite Care)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
2019/20 Harlington Hospice agreed to take over the services previously provided by Carers Trust Thames (CTT) and were granted money for the same purpose (the amount then was £135k). The respite service has operated in the borough for nearly 40 years and the staff transferred from CTT to Harlington Hospice. The service provides short breaks for carers alongside other activities.				£90,000 for management salaries, operational costs and service provision in Hillingdon	
				<b>Recommendation:</b>	
				<b>£90,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
160 with 9,500 care hours	1	156	Partially met	£100,000	£502,039
<i>Planned Activities for 2022/23 Highlights include:</i>					
Hillingdon has provided respite breaks for carers within the London Borough of Hillingdon for nearly 40 years.					
The services provided include:					
<ul style="list-style-type: none"> <li>• Short breaks for carers – provision of replacement care in the home to enable carers to take a break from their caring role. This service is delivered as a sub-contract of Hillingdon Carers Partnership.</li> <li>• Provision of volunteer companions for the cared for which enhances the offer to the cared for and is another way to provide additional support to primary carers.</li> <li>• Group activity sessions for the cared for to enable carers to attend courses, well-being sessions etc, often run by Carers Trust Hillingdon.</li> <li>• Availability of Tier 1 Carers' Assessments for all carers who access the respite service. This enables carers to be directed to other relevant services within the Hillingdon Carers' Partnership without having to re-tell their story to be considered for each service.</li> <li>• Provision of a foot care and nail cutting service for older people delivered in partnership with Carers Trust Hillingdon.</li> </ul>					
In addition to the contracted service, Harlington Care will provide a comprehensive domiciliary care service in the home, including food preparation, household duties, medication administration and more advanced care tasks for people with complex needs.					
The respite service for carers is intended to ensure that carers in Hillingdon are provided with breaks. Carers taking breaks and taking time for themselves is linked to improving health and well-being and contributing to the ability to continue their caring role.					
The pandemic has had a significant impact on the service. There was a reduction in demand for in-person care due to self-isolation of many of the carers and cared for being on the shielded list. In addition, several members of staff or their next of kin were required to self-isolate. HH adapted the service to meet the change in demand.					
<i>Officer Comment</i>					

The world of quality Carer's respite support is proving challenging. There is a trend towards more frequent and shorter visits, more complex care and support requirements and, with pension auto-enrolment, changes in legislation around minimum wage plus care support workers now needing to be paid for their travel time, all means that margins are under severe pressure. However, through the carers contract and the provision of core grant support, plus the ability to meet the needs of self-funders, the package of support in Hillingdon remains viable.

The contract for services changed hands in 2019/20 from CTT to Harlington Care (a subsidiary of Harlington Hospice). This transition was managed smoothly with minimal impact to recipients of the service. Having the one local provider has enabled a density of case work on the ground and closer links into the Hillingdon Carers' consortium contracted roles.

Since the transition Harlington Care, they have been able to identify savings of £35k in year 1 and another £10k savings in this year (year 2) ensuring improving value for money. They have attracted other contracts which has allowed them to reduce overheads and design a new sustainable business model.

It is recommended that the grant be awarded at the amount requested for 202/23. In addition, it is recommended that options be fully explored to achieve even stronger alignment with the Hillingdon Carers Consortium Contract.

#### *Corporate Finance Comment*

The charity is requesting a contribution of £90,000, a decrease of £10,000 compared to grant awarded in 2021/22. The LBH grant represents 1.6% of total expenditure for 2020/21. Draft financial statements report a surplus of £151,571 for 2020/2021, a decrease of £366,780 compared to £518,351 reported previously. Whilst trends in the net funding status for charitable activities undertaken across Harlington Care, Hospice & Home, Family Support, In-patient Care and H4All have remained broadly consistent overall, there is a reduction in income from Other Trading Activities down £240,487 from £788,194 to £547,707. The in-year surplus of £151,571 increases the level of total reserves from £3,633,501 to £3,785,072. Unrestricted reserves have increased by £145,626 from £3,279,843 to £3,425,469. The Operating Reserve Policy for the organisation was £603,000 for 2020/21.

<i>Organisation: Crown Centre for the Deaf</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
The aim of the Centre is to reduce isolation in the deaf community, by bringing people together for social events and other practical purposes. Crown Centre facilitates two deaf activity clubs and hosts a deaf church meeting and provides one-to-one support for residents who require assistance accessing universal services, appointments, form filling, telephone calls etc. The Centre is based at the Pavilions at Stockley Park, leased from the Council.				£7,500 for staffing and accommodation costs	
				<b>Recommendation:</b>	
				<b>£1,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
50	10	Not recorded	Partially met	£3,000	£6,500
<i>Planned Activities for 2022/23 Highlights include:</i>					
<p>The Crown Centre supports the needs of the Borough's deaf and hard of hearing community. It serves to reduce isolation by provision of weekly social activities and supports access to essential public services for the borough's deaf community. In addition, it offers advocacy and signposting services, coordinates group holidays, short breaks, outings and events all held in British Sign Language for its members, encouraging engagement, mutual support and promoting health and wellbeing. Some members meet in the evenings to socialise and have a meal together and an interpreted Christmas pantomime is held for deaf children and their families.</p> <p>The client group tends to be mainly older residents who trust the staff and Trustees to provide services which they have relied on for several years. The centre has a part time administrator. The Centre continues to benefit from a small but dedicated number of volunteers who make up the management committee.</p>					
<i>Officer Comment</i>					
<p>The centre is experiencing two main challenges, one with its current accommodation and the other with a reduced number of people returning due to the pandemic. The premises are in urgent need of major repairs and there are Health &amp; Safety concerns. AGEUK HHB have agreed to support this group when AGEUK HHB relocate so they will be housed with them and both parties have agreed this. This move date is, as yet unknown so interim premises are being sought.</p> <p>A grant of £1k is recommended to support the organisation. There are sufficient reserves from the underspend of the last financial year to cater for the need in the new financial year. Sustainability for the future of this group without the move to new accommodation looks unstable as expenditure is exceeding income and has done for several years so interim options are being considered.</p>					
<i>Corporate Finance Comment</i>					
<p>The charity is requesting a contribution of £7,500, an increase of £4.500 compared to grant awarded in 2021/22. The organisation is heavily dependent upon the LBH grant which largely funds activity costing £6,257 for 2021. Without identifying new income streams in the near future the charities current operating model is chiefly reliant on the grant for its continued operation. The charity operates out of a LB Hillingdon premises paying a peppercorn rent, and the grant requested is to pay for the charities staffing and accommodation overhead costs. Total funds carried forward are £30,420 held as unrestricted reserves. Gross running costs for the prior year were £6,257.</p>					

<i>Organisation: Disability Association Hillingdon (DASH)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>DASH supports people with disabilities to achieve their potential and promote their independence and integration into mainstream life. Dash is based in Hayes with an activity Hub at Uxbridge town centre that operates programmes throughout the borough. (Subject to restrictions)</p> <p>DASH provides a range of services/activities for disabled individuals to meet their identified needs. It covers assistance with direct payments/personal budgets, advocacy services, advice, representation and information, form filling, benefits applications etc to sporting &amp; recreational activities, social groups, volunteering, employment support, work experience, outreach and activities in day centres.</p> <p>The organisation enables social inclusion, increased confidence in health and wellbeing and financial stability of people with disabilities. In the wider community, DASH provides education and training to raise awareness of disability.</p>				<p>£98,000 Core salaries and Advice and running costs</p>	
				<b>Recommendation:</b>	
				<b>£98,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
3,069	16	250	Partially met with revised service	£98,000	£314,200 (Expected)
<i>Planned Activities for 2022/23 Highlights include:</i>					
<p>DASH aims to:</p> <ul style="list-style-type: none"> <li>• Support 1800 clients with advice, information and casework.</li> <li>• Ensure the continued provision of Advice Quality Standard advice and information.</li> <li>• Continue to support up to 300 disabled people with claiming disability related benefits and challenging tribunals.</li> <li>• Increase the number of volunteers</li> <li>• Employ 2 Sunday Club assistants to re-start activities following the pandemic</li> <li>• Aim to deliver recreational and sporting activities to return to pre-pandemic levels and engage all pre-existing users.</li> <li>• Enabling data capturing to evidence KPI's from 2022 onwards.</li> <li>• Increase the services/support that disabled people can access by a partnership bid with CAB</li> <li>• Develop use of IT with the purpose of improving and increasing services offered. They will also have increased monitoring and evaluation capability.</li> </ul>					

- Increase the funding available to the organisation to maintain financial viability and serves

DASH engages with a number of strategic forums and has various partnership arrangements with different departments in the Council such as Sports Development and Adult Social Care. It is represented on the Disability Forum, Learning Disabilities Partnership Board, Employment Strategy group as well as various functions with the Clinical Commissioning Group.

*Officer Comment*

DASH is a member of H4All and is a partner in joint bids and service delivery. DASH has previously experienced some funding challenges, but this seems to be improving with a 3-year continuation funding award from the National Lottery and the production of a new 3-year business plan. They have also established relationships with Brunel, Barclays and Localities. The Hub which is self-funded, is a much-needed service for individuals who benefit from the activities run there. There are some capacity discussions to be had around the support for the Personal Budget Support Service as there are limited providers in the Borough. DASH have been unable to get back to office working due to their offices being in a clinical site and they are still subject to restrictions. It is proposed that a grant be awarded for £98k subject to the implementation and monitoring of the business plan to continue to turn the corner needed by the organisation.

*Corporate Finance Comment*

The charity is requesting a contribution of £98,000, the same level of grant awarded in 2021/22. The LBH grant represented 28% of the total expenditure in the last financial year. A surplus of £38,437 is reported for 2020/2021 compared with a prior year deficit of £66,371 due to additional funding from new grants and donations and reduced activity due to a vacant post now recruited to. Total reserves increased by £38,437 from £154,583 to £193,020 for 2020/21. Unrestricted reserves, totalling £116,109, an increase of £13,353 compared to £102,756 reported for the prior year, are sufficient to cover nearly six months of running costs.



<i>Organisation: Heathrow Travel Care (HTC)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>				£45,000 contribution to staff salaries	
<p>HTC's core work provides crisis social work at Heathrow for anyone coming in or out of the airport, taking referrals from local, national and international agencies. Clients are given an initial assessment followed by interventions, advice or advocacy support, and referral to other services. It runs a number of targeted programmes such as help to rough sleepers, emergency planning, provision of responsible adults for minors and advice to British nationals in need.</p> <p>The organisation co-ordinates and provides initial Humanitarian Assistance following any major incident or disaster affecting Heathrow Airport. It hosts the Liaison group for voluntary and public sector partners including the Council for ongoing emergency planning. HTC assists LBH to discharge its Emergency Planning duties as a Category 1 responder under Civil Contingencies Act.</p>				<b>Recommendation:</b>	
				<b>£20,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
1,700	25	550	Partially met	£45,000	£455,000 (Expected)
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Support a total of 1,700 clients (of which 1,200 attend HTC offices and 500 over the phone)</li> <li>• Provide a minimum of 10 induction / HTC overview training sessions</li> <li>• Deliver monthly desktop emergency response exercises</li> <li>• Present to at least 8 new organisations to establish partnership links</li> </ul>					
<p>Heathrow Travel Care takes referrals from on-airport, local, national and international agencies in relation to social care issues with potential to impact Heathrow. They coordinate/provide Initial Humanitarian Assistance following any major incident or disaster affecting the Heathrow area and manage the Heathrow Rough Sleepers Project.</p>					
<p>Via the Social work advice project at the Foreign and Commonwealth Office (FCO), HTC has a partnership project with Central Govt using targeted social work advice to Consular caseworkers in London and abroad to prevent and resolve difficulties faced by vulnerable British nationals abroad (worldwide) including those who are returning to the UK. Includes previous project areas of forced marriage, British ex-pat elders and ex-prisoners. Helps prevent homelessness, social exclusion and crime and supports mental health and well-being in Hillingdon and beyond.</p>					
<p>A valuable part of their work is to try and establish local client connections in other parts of the UK before arrival, so that arriving clients are not relying on LBH support.</p>					
<p>HTC hosts The Heathrow Humanitarian Assistance liaison which aims to improve the airport by bringing together stakeholders within the airport to identify gaps, share resources and arrange joint approaches when working with vulnerable people.</p>					

*Officer Comment*

HTC have seen a loss of 20% (£33k) funding from Heathrow Airport following the pandemic and it is unlikely given the position of HA that this will increase back to levels pre pandemic. They have had an increase in their funding from LBH of £40k as part of the Homeless Reduction project, but this is not confirmed as long-term funding. They also received an increase in funding from FCO of £40k. Their expenditure dipped by £7k but overall, they made a £37.4k saving. Their reserves have increased by £79.2k and they are now operating a 6-month reserves policy rather than 5 months which seems prudent. Following discussion with HTC they considered that for one financial year they could agree to reducing funding, it is therefore recommended to grant fund £20k.

*Corporate Finance Comment*

The charity is requesting a contribution of £45,000 for 2022/23 but have acknowledged they could accept a one-off reduction for 2022/23. This specific Voluntary Sector grant allocation represented 11% towards £417,721 total expenditure for 2020/21 (LBH funded 30% of gross expenditure overall through other contributions). A surplus of £79,271 is reported for 2020/2021, an increase of £50,605 compared to the previous year surplus of £28,666 due to increases in wider LBH contributions to support the organisation. The surplus was also due to a reduction in operating expenditure where the additional costs of providing increased assistance to clients (increased by 130% compared to the prior year) were off-set by salary related underspends. All reserves for the organisation are for unrestricted use and the surplus for the year increased the total balance of unrestricted funds carried forward to 2022 by £79,271 from £169,443 brought forward at the start of the year to £248,714. Unrestricted reserves, totalling £248,714, are sufficient to cover seven months of running costs.

<b>Organisation: Hillingdon Brain Tumour and Brain Injury Support</b>				<i>Amount Requested and Use</i>	
<i>Description</i>				£34,000 Contribution towards staff costs	
HBTIG provides a wraparound advice and support service for adults and children living with cancerous and non-cancerous brain tumours and brain injuries. They look at the needs of individuals, their families and carers and the support they will need so that they can make the best-informed decisions about their healthcare.				<b>Recommendation:</b>  <b>£30,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
107	25	12,200	Partially met	£30,000	£164,165
<i>Planned Activities for 2022/23 Highlights include:</i>					
With funding support for 22/23, HBTIG will: -					
<ul style="list-style-type: none"> <li>• Increase education and understanding of symptoms of brain tumours</li> <li>• Build fundraising capabilities to allow the charity to grow and improve services</li> <li>• Hold 12 presentations for Public Health, local authorities, and CCG</li> <li>• Promote the services run from their shop through increased marketing and publicity</li> <li>• Improve palliative care needs for brain tumour children and adults in the borough</li> <li>• Increase their working partnerships with other third sector and external organisations</li> <li>• Continue to develop their charitable structure to meet the needs of their clients</li> <li>• Increase the number of programmes for members</li> </ul>					
<p>The group was founded in 2009 and the formal charity set up in 2010. In 2015 they set up the Centre of Hope which is both a charity shop and a place where clients can have access to a range of therapies including counselling, alternative therapies, neuro retaining programming, palliative care support, benefits advice. They run bi-monthly support groups and help clients access MRI scans at an earlier stage to reduce the impact and cost of late diagnosis. They run activities such as short mat bowling and pottery classes as well as accompanying clients to hospital visits and providing weekly calls and drop ins.</p>					
<i>Officer Comment</i>					
<p>HBTIG work alongside other organisations such as Carers Trust Hillingdon and HACs to share resources and provide work placements. They have seen 30% increase in clients over the last year and are continuing to look at how they diversify their income in challenging times</p>					
<p>The activities promote early intervention to support clients and their satisfaction figures are high. They work closely with leading specialists in the field to raise awareness and to reduce demand for higher costs of late diagnosis.</p>					
<p>This group is well established in Hillingdon and has attracted additional funding from various external funders and through local fund raising. They are seeking funding for contribution towards paid staff posts</p>					

to support the work they do and to help them bring a wider awareness of the impact of Brain Tumour / Injury and to reduce the costs and distress in late diagnosis. Their unit cost is considerable but is in line with the nature of the health condition of their clients, It is recommended to award the same funding amount as the previous year, a grant of £30k.

*Corporate Finance Comment*

The charity is requesting a contribution of £34,000 for 2022/23, an increase of £4,000 compared to grant awarded in 2021/22. The LBH grant equated to 26.7% of the total expenditure in the last financial year. A surplus of £20,723 is reported for year ending 30 November 2020; this is an improvement compared to the previous year's deficit of £6,314. Total reserves increased by £20,723 from £38,439 to £59,162 for 2019/20. Unrestricted reserves, totalling £21,071, a decrease of £17,368 compared to £38,439 reported for the prior year, are sufficient to cover three and a half months of running costs.

<i>Organisation: Carers Trust Hillingdon</i>				<i>Amount Requested and Use</i>	
<p><i>Description</i></p> <p>Carers Trust Hillingdon provides a range of services to carers including:</p> <ul style="list-style-type: none"> <li>• Outreach, advice, information and education</li> <li>• Health and wellbeing including training &amp; counselling</li> <li>• Services to support young carers</li> <li>• A carers centre based in Uxbridge</li> <li>• Support for transition (17-24)</li> <li>• Carers assessments</li> </ul> <p>The organisation leads the Hillingdon Carers Partnership (HCP) established to deliver the Council's Combined Carers Services contract. It is also an active member of the Hillingdon for All (H4All) Community Interest Company (CIC).</p>				£105,000 for core salaries, carers advice.	
				<p><b>Recommendation:</b></p> <p><b>£105,000</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
8,276 adult carers 1,066 Young carers	33	2,173 hours	Unable to meet targets set due to Covid restrictions	£105,000	£1,397,590 (Expected)
<p><i>Planned Activities for 2022/23 Highlights include:</i></p> <p>Carers Trust Hillingdon has proved itself as a key partner in providing vital support for carers in Hillingdon and in leading the local voluntary sector, both through the Hillingdon Carers Partnership (HCP which successfully won the Council contract to provide services) and through the emergence of H4All as a vehicle for delivering wellbeing services and for further collaboration.</p> <p>The level of provision has grown year on year as Carers Trust Hillingdon has established itself as the key point of reference for all carers in Hillingdon. However, the pandemic led to more demand but without face-to-face contact, reach was limited but CTH did develop more creative ways of engaging.</p> <ul style="list-style-type: none"> <li>• Continue to deliver on their range of services, including reflecting changes coming in welfare reforms.</li> <li>• Respond to any new and emerging needs borne out of the pandemic</li> <li>• Running a new three-workshop End of Life training programme with two new bereavement support groups</li> <li>• Young carer support being refocused in schools to minimise the impact on their education and to promote future employability</li> <li>• More resources brought into the Family support service due to the increase of families experiencing social issues post Covid and the increasing rise of issues faced in the home such as job loss, poverty &amp; debt, relationship breakdown and domestic violence, housing issues and deterioration in mental and physical health.</li> <li>• Adopting a new Impact framework to better measure the impact of their services on the lives of Hillingdon Carers</li> </ul>					

- Expand their geographic reach across Hillingdon for those unable to access their premises

#### *Officer Comment*

The corporate grant has enabled the development of the combined services contract, the HCP and H4All. In addition to council funding via contract and grant, Carers Trust Hillingdon has secured funding from the CCG, City Bridge Trust, Children in Need and the National Lottery and several others. They lever in support in kind for carers including legal advice. Last year Carers Trust Hillingdon, secured £1 million in carer related benefits boosting the income of client families and which is then spent locally.

Their approach to services and fundraising, based on strong local and regional partnerships, has become widely recognised as an exemplar of support for carers.

CTH work closely with Adult Social Care contributing towards the development and delivery of the Hillingdon Carers Strategy and have established a Young Carers Strategy Group which has raised the profile of needs in schools, early intervention strategies and Children's services. They reach nearly 35% of Hillingdon's estimated 26,000 Adult Carers and 43% of young carers supporting them according to their needs to avoid breakdown of the caring relationship and need for statutory intervention.

The total income brought into the borough for 21/22 is expected to be £1,397,590 which is of considerable benefit to the residents of the borough and favours well with the grant requested demonstrating good value for money.

Financially, they have reserves at their planned levels and have increased their reserves policy to 5 months operating costs which is considered prudent following the pandemic and are operating on a sustainable basis.

It is recommended that the grant be awarded at the same level for 2021/22 with a view to exploring combining the Carers respite grant award for any future applications.

#### *Corporate Finance Comment*

The charity is requesting £105,000 for 2022/23 as awarded for 2021/22. This specific grant award from the Voluntary Sector Grant fund equated to 7.8% of £1,340,649 total expenditure for 2021 (the wider financial support provided by Hillingdon is closer to 60% overall including the Adult & Young Carers contract - £647,679 per annum). The organisation reported a broadly break even position for 2021 with a minor surplus of £39,678 (approximately 3%), an improvement of £31,652 compared to £8,026 reported for the prior year. Increases in expenditure across years reflects the increase in charitable work delivered through associated organisations including H4ALL in particular (increase of 117%) and a number of new organisations namely the Big Lottery Community Fund (£61k). Total reserves have increased from £271,417 to £311,095. The increase of £39,678 has been used to increase restricted reserves by £13,695 to £23,279 from £9,584. Unrestricted reserves have increased by £25,983 from £261,833 to £287,816 sufficient to cover four and a half months of running costs.

<i>Organisation: Hillingdon Citizens Advice Bureau (HCAB)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
Provides qualified generalist advice, with casework where necessary, at bureaux in Hayes and Uxbridge. In addition to this core service, HCAB have formed a new advice partnership delivering outreach services, and a pro-bono solicitor offer and independent financial advice.				£295,237 for core staff and service costs	
Clients can access the service via a telephone helpline and website for a call back service, assisted self-help, web chat and email channels as well as the traditional drop-in service (subject to Covid 19 restrictions). Availability varies in different sites but 'drop in' totals 38 hours per week across both sites.				<b>Recommendation:</b>  <b>£285,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
5,123  4762 Hillingdon Residents	21	4000	Partially met with revised service	£280,000	£762,930
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• 1000 advice and information sessions through bureaux, telephone advice line and targeted advice projects</li> <li>• 10,000+ people to receive advice and information from HCAB</li> <li>• 500 people to have access to specialist advice facilitated through pro bono solicitor appointments.</li> <li>• 150 people to receive financial capability assessments</li> <li>• 150 vulnerable people to receive full UC related advice and casework</li> <li>• Increase volunteer's hours to pre pandemic levels of approx 15,000</li> <li>• £1.3m in financial gains for clients as a direct result of HCAB advice</li> <li>• 400 non-financial positive outcomes of casework</li> <li>• Implementation of a new service delivery model through a triage service</li> <li>• Overall client satisfaction of over 95%</li> </ul>					
<i>Officer Comment</i>					
HCAB is a key partner for the local authority. Due to the high number of clients who access the service, CAB can spot trends and consequences of policies. Data is collected and made available locally and nationally and provision of evidence and data from Hillingdon residents serves both the authority and the wider public.					

The organisation uses trained volunteers in a range of capacities including front line assessors, receptionists, social policy co-ordinators, telephone gateway assessors, form filling etc. This frees up the time of paid advisers to work on more complex areas.

HCAB have seen a 50% increase in demand of their services due to loss of employment. Volunteers reduced due to the pandemic, and this is slowly increasing. New ways of working are being embedded to provide a variety of access routes into CAB.

A new service delivery model is proposed that will provide a triage service to diagnose the problem, understand the clients' goals and how best HCAB can help them achieve their goals. This will reduce the waiting times for clients as identification of the right support first time will mean they get supported by the right person for all their goals.

HCAB has managed to achieve an efficient, convenient and accessible service during the pandemic. There are uncertainties for the forthcoming year with projections of demand for advice indicating steep rises ahead for 2022/23 and the Money Advice and Pensions Service predict that the need for debt advice will peak in about 6 months.

Telephone call backs are the highest demanded communication method, and they are succeeding in meeting that demand but these figures are expected to rise with potential increases in job losses and the assistance needed with claims and calculations for Universal Credit, Council tax and rent arrears to private landlords amongst others.

The Council provides 2 offices rent free. As the only provider of generic advice in the borough combined with the quality of services, and proven impact on poverty, health and wellbeing for residents, it is recommended to award the grant for £285,000.

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.



<i>Organisation: H4All (Capacity Building)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
The application seeks to provide a targeted and dedicated approach to supporting the wider voluntary sector and to mitigate the negative impacts of the Covid crisis on groups. voluntary sector. H4All will employ dedicated posts focused on sector-recovery, capacity building and additionally manage the boroughs community champion's programme which is engaging residents to help deliver essential health messaging in communities that are most disadvantaged.				£90,000 Core salary costs and overhead costs	
				<b>Recommendation:</b>	
				<b>£70,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
At the point of application this is unknown	60 (H4All)	1000	N/A	£40,000	£1,378,793
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Gather intelligence about the state of the voluntary and community sectors in Hillingdon and support groups to plan, prevent closures, merge or re-focus provision and develop training programmes</li> <li>• At risk groups will be offered 1;1 support to develop forward plans and measured by the number of groups supported.</li> <li>• New sources of support will be identified and accessed on behalf of the sector i.e., bespoke training sessions, new grant-funding, new volunteers, governance support.</li> <li>• Further develop the Community Champion programme to increase membership to 30 engaged champions</li> <li>• The Hillingdon Health and Wellbeing Alliance will continue to grow its membership (currently 45 members)</li> <li>• H4All will continue to secure Health partners who will sign an MOU and work closely with H4All in joint funding bids, project delivery or other collaborations. Be bid-ready with organisations which are working together and not competing for funding. The sector becomes more cohesive and collaborative. Skills, knowledge and expertise are available more widely for anyone asking for help across the sector</li> <li>• Support to draw down grant funding into Hillingdon</li> <li>• Volunteer recruitment and training will continue to ensure the Hub can meet the volunteer needs of groups and organisations to grow their capacity for delivery.</li> </ul>					
<i>Officer Comment</i>					
H4All developed a capacity and capability building role through LBH and other external funding to enable it to evaluate the support needed to the wider voluntary sector following the pandemic. The project has identified the needs of smaller groups who have been struggling through the Covid-19 crisis. Those identified were given "health checks" with recommendations and strategies on how to help themselves moving forwards to develop their finance strategies, broker opportunities for volunteers and to "reengineer" activities to reflect Covid-19 requirements.					
Many of these smaller groups are supporting those in minority groups and with whom the community have trust. They undertake intervention and prevention work but their ability to measure and evidence what they are doing is limited by funds, capacity & capability. H4All have identified the immediacy of need					

amongst groups and organisations, developed a support plan and the need for organisational training for these groups to help them develop. This has also allowed for an opportunity during the pandemic to reach into these community groups to recruit community champions to deliver health messaging around COVID, especially where there are mistruths and apprehension. Communities trust those that represent them better and this is being expanded upon to deliver other health messaging identified as being “high” in some communities such as with Diabetes.

Given the strong and identified need and noting the proposed preventative savings, officers recommend that an award of £70k is granted to support for the voluntary sector and the community Champions work.

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Hillingdon Mind</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
MIND provides support for clients with a range of mental health issues. It runs several social activities and clubs aimed at reducing social isolation and improving physical health and wellbeing. MIND also offers opportunity for work related activities including volunteering and employment support.				£159,000 core salary staff, general support and rent	
Other services include a counselling service, including specialist addictions counselling, mental health awareness raising and training and Mindfulness and Eco Therapy. They also hold Somali and Asian information & advice services and deliver Mental Health First Aid training.				<b>Recommendation:</b>  <b>£120,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
3618	90	12,960	Partially met	£120,000	£460,150
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Mental Health Recovery Project</li> <li>• A Somali Information and Advice service, and social groups led by an outreach worker</li> <li>• An Asian Information and Advice service, and social groups led by an outreach worker</li> <li>• An employment support service, offering workshops, group work, and mentoring to help people develop the knowledge and confidence to access learning, training, and volunteering opportunities and to thereby increase people's employability</li> <li>• A Carers' Mental Health Key Working and Counselling Service - offered through our collaboration within the Hillingdon Carers' Partnership</li> <li>• A Free Counselling and Psychotherapy service</li> <li>• A Counselling for Depression Step 3 IAPT Service</li> <li>• A Low Cost (fee paying) Counselling Service for people who earn in excess of the income threshold to qualify for the free service</li> <li>• A Mental Health Awareness service – a development programme that delivers accredited Mental Health First Aid training, and a range of bespoke mental health awareness courses, funded through course fees</li> <li>• A Mindfulness &amp; Eco therapy service, delivered through a series of nature therapy walks and group sessions</li> <li>• Trauma Counselling for those clients affected by severe trauma and requiring specialist help –</li> <li>• An Addictions Counselling Service</li> <li>• A range of social clubs</li> <li>• An Out and About Service – working on a one-to-one basis to overcome social anxiety and occasional group opportunities for visiting places of interest, and enjoying a range of group activities</li> </ul>					
<p>Services are aimed at reducing isolation for individuals through the development of peer support, friendships and social networks which aids integration into mainstream services and the community. MIND have introduced new services that complement the work they do and engage individuals in physical wellbeing improvement e.g., through guided forest therapy walks and mental health recovery projects. The peer support groups which encourage users to act as volunteers in the group, provide a useful link between the traditional social clubs and employment, acting as a steppingstone to increased</p>					

independence and confidence. They have remodelled their service to a “recovery model” which aligns better with the Council priorities. In addition to a strong user led ethos, MIND aims to address discrimination and stigma surrounding mental health issues and works with diverse communities in culturally sensitive ways. Their cohort of volunteers reflects the diversity of clients and as such they can deliver sessions in a range of languages.

MIND collaborate with statutory and voluntary sector partners: police, CNWL, LBH mental health services, GP's, and community health services. It contributes to several Council boards and forums and their work addresses aspects of the Council's Health and Wellbeing Strategy and Mental Health Strategy.

#### *Officer Comments*

MIND provides value for money with a range of provision creatively managed with the use of volunteers. They have requested an increase in funding due to several factors: -

- There was a 74.6% rise in demand for mental health services, indicating both a trend of more people becoming confident in asking for help with regards to their mental health and those experiencing deteriorating mental health.
- Hillingdon Mind provides services which both prevent mental health deterioration and promotes recovery and stability; these services help to ensure that the secondary and primary care sectors do not become overwhelmed and provides early intervention, reducing demand on higher cost support.
- The demand in services since the pandemic indicates that both the situation now and post pandemic will continue, with research indicating that there will be significant mental health pressures due to the trauma, stress and loneliness caused by the situation. In addition to the corporate grant, they received approximately £90K from Adult Social Care. Other statutory funds are raised from the CCG and City Bridge Trust, and from their own trading.

MIND underwent a significant review and restructuring of its activities and commitments in 2019 and streamlined its structure and moved to shared accommodation with HART in Uxbridge and reduced other costs. The 2021/22 grant award was a significant uplift on the previous year. They are attracting additional funding and given the rise in the demand for their services and the proposed mental health crisis due to the pandemic it is recommended to sustain their grant at the same level as last year.

#### *Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Hillingdon Shopmobility</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>Shopmobility provides mobility aids such as scooters and wheelchairs for use in and around Uxbridge Town Centre. They also hire out manual and powered scooters for periods outside the town centre for holiday excursions or day trips. The restrictions have meant they have not been able to hold individual events such as assisted shopping at Christmas and provide scooters at the local auto show and sell small mobility items.</p> <p>The service is available 5 days per week from 9.15am - 4.45pm and is staffed by 3 part time staff and 8 regular volunteers. Anyone who has a temporary or permanent disability or problems with their mobility is eligible for the service.</p>				<p>£20,000 core staff salaries</p> <p><b>Recommendation:</b></p> <p><b>£5,000</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
544	8	2045	Partially met	£22,000	£58,213
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Service 5000 visits to Uxbridge Shopping Centre</li> <li>• 70 clients hire mobility equipment to use outside the town centre</li> <li>• Support 14 individuals with independent access at Annual Roadshow</li> <li>• Support individual to attend social events with provision of mobility equipment</li> <li>• Register 250 new clients over the year</li> </ul>					
<p>Shopmobility averages 15-18 customers per day and has a well maintained and varied stock of mobility equipment. It has 22 electric scooters, 6 powered wheelchairs and 10 manual wheelchairs for use in the town centre. Insurance costs are covered by an annual registration fee of £18 and customers are asked to make a £3 contribution every visit. It operates a holiday hire scheme with 10 manual wheelchairs and 3 scooters.</p>					
<i>Officer Comment</i>					
<p>The pandemic saw a significant drop in client numbers due to the restrictions in place and although this is picking up, it's not near pre-pandemic levels. Clients are returning but as Winter is approaching the climb in number of clients is not likely to be significant. Annually the organisation is still making losses and their operation is not supported financially by The Pavilions although they do offer "in kind" help. Members charges are not means tested and they have held the same daily use charge for some time. The organisation has some way to go to considering the changing times with more accessible "online" shopping and whilst there is a "drive" for people to start using shopping centres, the hesitancy amongst this client group is still evident. Each new application year, the reliance on core funding grows and places pressures on sustainability unless more external funding can be sourced. Each visit is costing the Council via core and transport grants, about £4.80, which represents poor value for money. Contributions from businesses who benefit from this service is small given the estimated spend and a robust approach to this would aid the organisation. Core grant contributes towards to nearly half of their overall income, making them considerably reliable on the Council for the future. A lack of Council funding would have an</p>					

impact on the organisation however there is a balance to be found with the need to diversify funding which has been evident for many years especially given there is no means testing and client numbers have dropped. Recommendation is for a reduced grant of £5k.

*Corporate Finance Comment*

The charity is requesting a contribution of £20,000, £2,000 less compared to the grant awarded in 2021/22. A surplus of £784 was reported for 2020/21, broadly in line with the position reported in the prior year - a broadly balanced position overall. The total value of the reserves overall also remains broadly in line with the value reported for the prior year - £25,646 - most of which is unrestricted and reflects half a year cover of running costs. The grant requested of £20,000 equates to just under 40% of the prior year's running costs. This indicates that the organisation is heavily reliant on this income source. The ongoing viability of the organisation given the current changes in consumer behaviour is questionable. A reduced grant allocation is recommended at this time.

<b>Organisation: Hillingdon Somali Women's Group</b>				<i>Amount Requested and Use</i>	
<i>Description</i>				£10,000 running costs	
Hillingdon Somali Womens Group was set up in 1995 by several refugee Somali women faced with extreme isolation. Within the community there is a significant proportion of women who are raising a family alone. The women they support face challenges in effectively navigating services meaning that they become disadvantaged through unemployment, low income, homelessness, increased health issues and barriers to learning. The application would support a range of services for Somali women relating to employment, training and other skills.				<b>Recommendation:</b>  <b>£10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
19/20 646  2020 to date 694	6	30	TBC in monitoring 22/23	£10,000	£22,424
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Provide advice, guidance and outreach services to 400 women</li> <li>• Work with Adult Education to deliver ESOL and digital skills classes with 80% of students meeting their learning objectives.</li> <li>• Run a monthly Somali Womens club to improve mental and physical health</li> <li>• IT assistance including setting up email accounts, scanning of documents and completion of application forms.</li> <li>• Referral of clients to specialist organisations to deal with domestic abuse, mental health problems, legal issues.</li> <li>• Empowering of women in order to achieve successful integration into the wider society and to secure the best possible opportunities for future development as individuals.</li> </ul>					
<i>Officer Comment:</i>					
<p>This is an established group in the borough who work broadly across differing spectrums to support Somali women. They seek to integrate Somali women into mainstream services where appropriate and aid them in accessing help with increasing their skills for work and / or education, benefits advice, and support, both physical and mental health support.</p> <p>They have been successful in attracting funds to support the salaries of their 2 part time staff, the grant they are requesting is to cover their rent and utility costs. Their income is limited to LBH and London Trust with no predicted other income for 22/23 meaning they could become financially unstable as they were when we were first approached for funding. They have managed to secure additional funds which would not have been achieved if they had not been supported, so it is therefore recommended they be given a grant of £10,000 with some cautionary advice of assistance with their finances to avoid a return to being in a deficit position.</p>					
<i>Corporate Finance Comment</i>					
The charity is requesting a contribution of £10,000 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 61.8% of the total expenditure in the last financial year. Financial					

statements report a deficit of £4,469 for 2020/2021. This is an increase of previous year's deficit of £190. Total reserves decreased by £4,469 from £7,333 to £2,864 for 2020/21. Unrestricted reserves, totalling £2,864 are sufficient to cover two months of running costs. - Release of full grant is subject to organisation working with H4All capacity building. Second instalment will be withheld until satisfactory position is reported at the time of six monthly review.



<i>Organisation: Hillingdon Women's Centre</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>HWC provides a space for women to access information, advice and guidance, signposting to appropriate agencies, drop-in support, domestic violence interventions, low cost legal advice, health and well-being and social related activities and training opportunities.</p> <p>It provides interpretation services and supported volunteering opportunities for women seeking to build their skills and experience to become job ready. HWC promotes self-empowerment, through provision of opportunities, advice and friendship, enabling women to find the next best step forward for their situation.</p> <p>The organisation plays a key role in the Women in the Community Network which seeks to bring together women's groups in Hillingdon and promote and improve their services. New monitoring and evaluation systems have been introduced to better understand the delivery of their services.</p>				<p>£50,000 core staff salaries</p> <p><b>Recommendation:</b></p> <p><b>£50,000</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
590	3	1080 140 from student social workers	Partially met	£30,000	£98,480
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Continue to review and update HWC business plan with changing trends and consultation outcomes.</li> <li>• Continue to improve their performance monitoring and recording system so the data produced accurately reflects the outcomes of the work undertaken.</li> <li>• Provide 450 women with support, signposting, information, advice and advocacy and record figures to evidence growth.</li> <li>• Provide specialist support on DA, including risk assessment, safety planning, safeguarding and referring to relevant agencies.</li> <li>• Funding dependant, build upon the support programme for survivors of DA.</li> <li>• Provide access to 100 low-cost legal advice via hosting solicitors</li> <li>• Continue supporting women with employment through one-to-one advice, work placements</li> <li>• Engage with local employers and charities to develop an awareness of DA and provide appropriate support and safe spaces for their employees (subject to further Workplace Safespace initiative funding)</li> <li>• Deliver and host at least one event along with Women in the Community network</li> <li>• Grow the financial viability of the Centre by securing external funding</li> <li>• Supporting Hillingdon based DA forums</li> <li>• Seek support and develop relationships with other third sector organisations to identify synergies, efficiency savings and to share knowledge.</li> </ul>					

The centre offers a drop-in service, daily, providing support and enabling women to access other local services as appropriate to their needs. With a strong emphasis on victims of domestic abuse, the Centre aims to support women after crisis intervention with a more long-term empowerment focus aimed at developing economic independence, emotional resilience, peer support and skills.

HWC continues to build and develop new partnerships in order to broaden the services that are available from their premises. They work with Belina Consulting, who support BME women to get job ready including ESOL classes, and REAP, so that the Centre can offer interpreting in Arabic, Punjabi, Farsi, Hindi, Urdu, and Somali through a relationship. The centre has established relationships with Brunel and Middlesex University to access student volunteers and provide professional placements for social work students.

HWC continue to provide and has extended its legal advice service enabling greater accessibility for women who may not otherwise be able to obtain such support and has attracted funding for a domestic abuse officer, reflecting the national and local increased demand for Domestic Abuse support services.

#### *Officer Comment*

Hillingdon Womens centre have seen a 66% increase in demand for their services predominately for Domestic Abuse. This is likely to have been exasperated due to the impact of lockdown. 31% of their enquiries relate to housing and homelessness. Their reporting methods have significantly improved in line with the implementation of a new performance measurement tool. 58% of their referrals came from word of mouth which demonstrates their quality of service and 49% of the women accessing the centre are women from Black and minority groups. Disabled women accessing has increased to 40% from 33%. Whilst they have been growing successfully in applying for external funding, LBH's contribution has remained static for many years.

Women-only support services research shows many victims would not have accessed support spaces if they had not been restricted to women. The Women's Resource Centre has calculated that the social value generated by women's services is five to 11 times greater than the amount of money invested in them.

HWC have grown their restricted reserves and this in line with their reserves policy making them more sustainable and they are working closely with the Community Safety Team who have aided them in developing some of their services.

Officers are confident that the centre's approach and continued vigilance with regards robust financial management and fundraising strategies, places them in a strong position moving forward. It is therefore recommended to award them £50k to enable them to meet demand and to grow their services.

#### *Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Mencap Jubilee Pool</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
Mencap South Social club has raised funds to build its hydrotherapy pool for use by their service users with learning disabilities. The pool has become autonomous with a separate committee affiliated with national Mencap. It is situated in the grounds of Moorcroft School.				£3,000 for pool running costs	
The hydrotherapy pool provides a warm, safe facility for Hillingdon's special needs schools as well as Mencap users to enjoy swimming and exercise. It also incorporates a wider community use, providing a warm water facility that is suitable for recuperating patients following hospital treatment and for teaching children to swim.				<b>Recommendation:</b>	
It is run entirely by a small but active committee of volunteers that includes the owner of a swim school who undertakes much of the practical day to day management and pays rent for use to the school.				<b>£3,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
450	10	300	Partially Met	£5,000	£8,570
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• 5 x weekly swim sessions by Hillingdon special needs schools: Pield Heath, Moorcroft and Hillingdon Manor School</li> <li>• 2 x weekly sessions for Family groups with disabled children</li> <li>• 3 weekly sessions for Arthritic group + 1 x weekly for Hillingdon Hospital Physio sessions</li> <li>• 3 x extended weekly sessions for swim school</li> </ul>					
Each session is required to have a lifeguard present which can be sourced from Mencap. The swim school manage the health and safety and attend regular training to keep abreast of standards. Hillingdon Hospital uses it weekly as well referring patients recuperating from operations or with certain conditions. The pool operates Monday-Sunday, varied times.					
<i>Officer Comment</i>					
The pool offers leisure and learning opportunities to those with disabilities and health conditions as well as young people resident in Hillingdon. It aids in developing social and life skills and helps build confidence in themselves enabling them to actively take part in the group. The grant is used for running costs of the pool, specifically as a contribution to heating and lighting.					
Historically the pool trustees have successfully fundraised from various trusts and foundations for major renovations and improvements. The pool has a list of improvements, including upgrading the changing rooms, replacement roofing etc, which the committee are planning to keep the pool functioning. In discussion with Mencap Jubilee Pool it was agreed they could withstand a reduction in grant funding for the next financial year. It is recommended that grant be awarded at £3k.					

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: MHA Communities West London</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
MHA provides support to elderly people in Northwood Hills and Northwood to enable them to live independently in their own homes. Activities are aimed at promoting friendship, socialising, health and wellbeing and are provided with the assistance of trained volunteers.				£25,000 Contribution towards core costs to support wellbeing activities for older people in Hillingdon.	
Activities include befriending, singing, group and individual assisted shopping, lunches and social clubs, exercise classes, outings and holidays, transport and information.				<b>Recommendation:</b>	
Northwood Live at Home Scheme (MHA) also receives a dining centre grant, and this complies with Methodist Homes Association quality standards.				<b>£10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
223	77	8500	Partially met	£18,000	£71,240
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>● 50 Friendship Groups for up to 20 members</li> <li>● 60 Lunches for up to 15-30 people</li> <li>● 75 assisted shopping trips through volunteer befrienders</li> <li>● Range of activities including walks, trips or events</li> <li>● 80 seated exercise classes for 15 - 20 members</li> <li>● 80 seated yoga classes for up to 15 members</li> <li>● 25 virtual intergenerational opportunities</li> <li>● 5-30 befriender telephone calling on a weekly basis</li> <li>● 15-30 befrienders doing home visiting and assisted shopping weekly</li> </ul>					
<i>Officer Comment</i>					
<p>Following a staff consultation last summer MHA merged the Northwood and Ealing Live at Home Schemes to form MHA Communities West London. In addition to merging the two schemes MHA has established a national volunteer recruitment and coordination team, a national remote befriending team and a national digital delivery team. This restructuring has enabled economies of scale for the organisation and LEAN management will further reduce costs. The reduction of staff posts based in Northwood will be offset by the national teams taking over much of the administration and non-member facing tasks leaving the Community Coordinators to concentrate on the practical provision of activities and services.</p> <p>There have been several job losses (initially there were 6 part time staff, and this is reduced to 4 with a p/t manager) The intention of MHA West London is to continue with its previous services; however, confidence and trust needs to be re-established to ensure continuity and priority of this service from the newly merged organisation. They have requested more funding than in previous years and it would appear they want to continue delivering the services for older people but with more reliance on local authorities to fund as there is less financial commitment from MHA.</p> <p>There is however a question about the value for money of support where the Council grant becomes a larger proportion of the overall programme and other funders such as MHA reduce their contribution.</p>					

Their reserves have increased by 10% and there is still an outstanding query in relation to reserves. It is therefore recommended to grant fund the organisation £10k and subject to further discussions about MHA's financial commitment to these services, recovery of level of activity delivered and value for money. A similar recommendation is suggested to dining centre grant application.

*Corporate Finance Comment*

Requested funding is one of two separate grant requests. The charity is requesting a contribution of £25,000 for 2022/23, an increase of £7,000 compared to the grant awarded in 2021/22. The LBH Voluntary Sector Grants allocation equated to 25.6% of the total expenditure in the last financial year. A surplus of £10,060 is reported for the year. This is a reduction against the £14,357 prior year surplus due to lower levels of activity during the pandemic (with activity related expenditure of £28,869 - £3,198 lower than £32,067 reported previously), off-set by limited fund-raising activity and income from donations and grants (£80,385 - £47,995 lower than £128,380 previously reported). The year-end surplus has increased total reserves from £89,435 to £99,495 for 2020/21. All reserves held are unrestricted totalling £99,495 which are sufficient to cover at least six months of running costs.

<b>Organisation: RELATE London North West &amp; Herts, Mid Thames &amp; Bucks</b>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>RELATE London North West &amp; Herts, Mid Thames &amp; Bucks provides counselling support to families in several areas including 8 London boroughs and in Hertfordshire. Counselling services in the borough include family, psycho-sexual therapy, 1-1, training, mediation and relationship counselling. This helps clients to strengthen their marriages and/or families, avoid separations, support children and enables divorcing couples to go through the separation process without court intervention.</p> <p>Sessions are held at Dovetail Community Outreach. They provide back-office support to the Uxbridge Contact Centre, which provides opportunities for separated parents to meet their children in a safe neutral environment.</p>				<p>£13,000 contribution to counselling costs</p> <p><b>Recommendation:</b></p> <p><b>£5,000</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
850	1	100	Partially met	£12,000	£124,000
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>● 577 supported relationship counselling sessions</li> <li>● 158 supported initial consultations with a counsellor</li> <li>● 126 supported psychosexual therapy sessions</li> <li>● 126 Family therapy sessions</li> <li>● 63 Young people counselling sessions</li> </ul> <p>Qualified and experienced counsellors used at RELATE are required to continue with their professional development to maintain standards. RELATE provides supervision for practitioners and their supervisors. Maintain training programme for last year's 6 trainee counsellors to build up their workforce. The effect of counselling sessions is measured using recognised evaluation tools that measure before and after change, communication scales and psychological distress scores. Together this provides a measure of the clients' journey and progress. They have seen an increase in clients needing PST (Psychosexual Therapy) and young people needing counselling, and therefore RELATE need to provide training to meet these needs. RELATE London Northwest &amp; Herts, Mid Thames and Bucks are also operational in Harrow, Barnet, Camden, Ealing, Islington and Westminster and established in Hertfordshire.</p>					
<i>Officer Comment</i>					
<p>The corporate grant subsidises the cost that clients have to pay for counselling in Hillingdon. Each session costs £75 which is made up of client contributions charged on a sliding scale based on income. This approach aims to make the service affordable to more clients. Relate now covers a vast area after several mergers and it's noted that only a few financially grant fund the organisation. Other than funding from LBH, there is a small amount of £1k from Tesco's and the rest is client costs. Relate have moved their services online and yet to return face to face and have made a £5k saving on accommodation and admin costs. Relate have considerable reserves. It is therefore recommended to award a grant of £5000.</p>					

### *Corporate Finance Comment*

The charity is requesting a contribution of £13,000 for 2022/23. The grant requested is an increase of £1,000 compared to the grant awarded in 2021/22. The LBH grant equates to 1.3% to the total expenditure in the last financial year. Draft financial statements report a surplus of £256,896 for 2020/2021. This is due primarily to an increase in income from Charitable Donations with consistent operating costs. Total reserves have increased by £256,896 from £426,219 to £683,115 for 2020/21. Unrestricted reserves, totalling £565,071, an increase of £241,267 compared to £323,774 reported for the prior year, are sufficient to cover seven months of running costs.



<i>Organisation: Samaritans of Hillingdon</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>The Samaritans core service provides 24-hour emotional support by phone, email and text message, 7 days a week, for residents in need of acute emotional support. Their service is free and confidential, and clients can access the Centre at specific drop-in times. Hillingdon Samaritans have supported the Council's work on suicide prevention and the proposal to increase awareness of the service and to expand the number of trained volunteers supports the needs identified in the Hillingdon Suicide Prevention Plan.</p> <p>The organisation is entirely run by trained volunteers. Training takes 6 weeks and is scheduled 3 times a year.</p>				<p>£6,000 for volunteer expenses, room hire, training material printing, office expenses and training laptops</p> <p><b>Recommendation:</b></p> <p><b>£6,000</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
14,800	100	8000	Unable to meet due to pandemic	£6,000	£24,000
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Grown the number of contacts to approx 24,000 pa</li> <li>• Reduce the incidents of suicides in the borough</li> <li>• Recruit and train an additional 25% of volunteers</li> <li>• Double the number of Webchats shifts to 4 per week improving reach to younger vulnerable people</li> <li>• Expand their Outreach programme working with Schools, Network Rail and Brunel to raise awareness</li> <li>• Focus on building new relationships with faith-based and community groups to expand reach</li> <li>• Continue to build relationships with local employers where there has been an incident of suicide</li> </ul> <p>Clients can access the service through a range of means including directly at their premises which is manned by a minimum of 2 volunteers. They provide an out of hours service and are linked to the National Samaritans system giving 24/7 availability to Hillingdon residents. A Webchat service is now in place for Hillingdon to increase access to services. It is 100% volunteer led and managed and so does not incur staff costs. Volunteers who work for Samaritans undergo thorough training. Hillingdon Samaritans participates on the Hillingdon Suicide prevention group and works with the local CCG on plans to develop urgent care services.</p> <p><i>Officer Comment</i></p> <p>As a purely volunteer run group, Samaritans provide good value for money. As well as providing individuals with emotional support to reduce suicides by those in crisis, they also seek to prevent crisis by working with schools, colleges, businesses and community groups and services to increase understanding of emotional health and improve the quality of interventions provided for those in need.</p>					

The corporate grant is the only statutory income Hillingdon Samaritans receive. The rest of their local funding comes from local fundraising efforts and small trusts. They own their premises and have designated reserves for property maintenance. The grant request supports the Council's partnership approach to suicide prevention and will directly increase provision through training more volunteers and promoting the service in the borough, officers, therefore, recommend the grant at £6k for 2022/23.

*Corporate Finance Comment*

The charity is requesting a contribution of £6,000 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 21% of the total expenditure in the last financial year. Financial statements report a surplus of £22,909 for 2020/2021; this is an increase of £19,297 compared to previous year's surplus of £3,612. Income increased 2.5 times by £30,773 from £20,542 to £51,318, due to additional funding received through both donations and grants during the year. Total reserves increased by £22,909 from £92,332 to £115,241 for 2020/21. Unrestricted reserves, totalling £107,241, an increase of £22,909 compared to £84,332 reported for the prior year, are sufficient to cover two years and four months of running costs.

Organisation: <b>Arts For Life Project (UK)</b>				<i>Amount Requested and Use</i>	
<i>Description</i>					
The Arts For Life project is a charity that supports young people and their families struggling with their emotional health & wellbeing. Their work is done through the therapeutic value of creative arts.				£15,000 core salaries and administration costs	
They offer inclusive Weekly, Day & After-School Programmes for Young People, Inclusive Vacation Activities for Young People, Individual Therapeutic Intervention, Opportunities for Inclusive Family Activities to grow and develop support bonds, Bespoke Programmes for Educational & Medical Environments for Training, Support & Development and Research & Pilot Programmes to provide Emotional Wellbeing for the community				<b>Recommendation:</b>  <b>£10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
93	8	400	None	£10,000	£77,750

*Planned Activities for 2022/23 include:*

- Creative Crew' –Young Person Wellbeing Programme Sessions combine arts with underlying emotional intelligence development through fun and relaxed activities. The programme is an after-school programme and runs term-time for 36 weeks per year.
- 'One to One –Together' is a clinical support service for regular young people who have already established themselves within the support groups and feel ready to visit the challenges they are facing that are causing mental/emotional distress. Target is 60 Children & young people annually
- Create & Chat Project 'Create & Chat' is an arts-based proactive emotional, social & communication programme aimed at parents/carers of young people with complex hidden needs. Sessions are run by therapists & arts practitioners with trained volunteer support reaching 100 adults.
- Doodle Den – Wellbeing café is a drop in accessible space for relaxation, personal creativity, support and learning for parents and families.

*Officer Comment*

The creation of this service was an understanding of the issues behind young people's declining mental health through disability, circumstances and deprivation. The pressure that the educational, medical and social service settings are under, led the group to re-think the support for young people prior to crisis. The research on Arts in Health and the proactive approach this has to emotional wellbeing was seen to support a non-reactive clinical approach to emotional health & wellbeing.

The young people using the service present a range of challenges including social, emotional & communication developmental delay, challenging behaviour, emotional retraction, self-harm, school exclusion or non-attendance, obsessive compulsive tendencies, along with the diagnosed differences including ASD, Asperger, ADHD, Dyslexia, General Anxiety Disorder.

It is acknowledged that growth within the organisation is needed to meet the increasing demand and to continue to deliver interventions that support early intervention and work with reactive cases. They were given a £10k grant last year and this enabled them to boost themselves and they have managed to secure significant funding moving forwards, so the borough's contribution has been important to their

development. They were able to secure £148k more than they anticipated through CCG funding and successful grant applications. It is therefore recommended a grant award of £10k be provided.

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Bell Farm Christian Centre (BFCC)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
Bell Farm operates in West Drayton providing early intervention and prevention support services. Projects target children and families, travellers and older people. BFCC provides advice services, parenting support, social/recreational activities and training courses. Bell Farm has successfully established a food bank and food share service that runs alongside advice provision for the UB7 area.				£83,000 contribution to salaries and advice work costs	
				<b>Recommendation:</b>	
				<b>£80,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
2,751	64	9,980	Partially met	£70,000	£260,256
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Children and Families Provision: Toy Library, community parent support groups, one to one support, holiday clubs and children's events. All activities target those under the age of 12 years old.</li> <li>• Advice, Information and Care Service</li> <li>• Specialist training courses on mental resilience and esteem and to host/facilitate two courses a year with other agencies to support shared learning and development.</li> <li>• Advocacy for those who identify as Gypsy or Traveller including forums and outreach.</li> <li>• Fresh food produce distributed weekly to families in need through Foodbank and FairShare</li> <li>• Older People's lunch and social club, day trips, holidays and outreach to isolated older people in the community.</li> <li>• Build upon their relationships with other agencies for additional referral pathways</li> <li>• Increasing and sustaining their income generation.</li> <li>• Business improvement and digital modernisation.</li> </ul>					
<p>Bell Farm Christian Centre is situated in the centre of an estate which is in the top 20% of most deprived areas in England. Services attract and support over 2000 beneficiaries each year, the majority of whom are local and experiencing deprivation and hardship as well as experiencing problems accessing services. They are also very successful in working with members of the Traveller Community and asylum seekers, working to ensure they are fully integrated into the wider community. they have experienced a growing number of individuals seeking their advice and foodbank services from the Heathrow villages and have therefore identified the need to expand service provision locations. BFCC older person's provision is oversubscribed as it tackles loneliness and provides intervention to support the health and well-being of older generations.</p>					
<i>Officer Comment</i>					
<p>In addition to the corporate grant, BFCC receives £18k dining centre grant from the Council. It had received consistent support from Hillingdon Community Trust (£45k) primarily for the advice centre but also in small grants for the playscheme and transport. They have raised over £70k from local fundraising and income generating activities. BFCC makes extensive use of volunteers. Last year 64 regular volunteers provided an estimated 9,980 volunteer hours of support which has an in-kind value of over £110k.</p>					
<p>BFCC has requested an increase in funding for management to provide the capacity to meet the challenges of re-designing services to respond to different and growing needs brought about by the</p>					

pandemic and to embed a new performance recording system so they are better equipped to evidence outputs & outcomes to compete for external funding. They wish to enhance and expand services to support delivery in new and flexible ways. This includes the utilising of digital resources and developing further collaborations with other charities and agencies to develop partnership pathways and contribute to the wider strategic aims of the borough.

BFCC is a trusted main stay organisation to its community and has become a lifeline to their existing service users and others that are referred by agencies, neighbours or via social media. They attract a significant number of local volunteers. BFCC is a key organisation in the area and following a restructure they have managed to review and consider the direction of travel for the future and are clear about the need for change to ensure sustainability. They have significantly increased their reputation by making changes and looked at their funding streams to diversify income. They are in the early stages of some of the implementation but have made good in roads to positive change. It is therefore recommended a grant award of £80k.

#### *Corporate Finance Comment*

The charity is requesting a contribution of £83,000 for 2022/23, an increase of £13,000 compared to grant awarded in 2021/22. The LBH grant equates to 30.7% of the total expenditure in the last financial year. Financial statements report a surplus of £9,845 for 2020/2021; this is an improvement of £17,583 from the previous year's deficit of £7,738. Income increased by £31,979 due to additional funding received from grants during the year. Total reserves increased by £9,845 from £317,107 to £326,952 for 2020/21. Unrestricted reserves, totalling £92,531, an increase of £24,226 compared to £68,305 reported for the prior year, are sufficient to cover four and a half months of running costs.

<b>Organisation: Centre for ADHD and Autistic Support (CAAS)</b>				<b>Amount Requested and Use</b>	
<b>Description</b>					
CAAS supports, educates and empowers individuals with ADHD and/or autism, their families and the community. Originally based in Harrow, CAAS moved to Eastcote several years ago and has also supported Hillingdon residents, who make up about 30% of its clients. It is a parent led registered charity, offering a full menu of information, support and training for parents/carers and siblings, as well as for adults and young people with autism and/or ADHD. They work with schools and professionals to raise awareness of the conditions and offer specialist training and workshops. Young people can access counselling, 1-1 mentoring, individual transition support, training, and various social clubs and activities. The programme of support for adults includes training, peer and therapeutic groups and 1-1 coaching.				£23,274 contribution to core salary, training and running costs	
				<b>Recommendation:</b>	
				<b>£15,000</b>	
<b>No of Service Users</b>	<b>Active Volunteers</b>	<b>Volunteer hours p.a.</b>	<b>Previous yr targets</b>	<b>Corporate Grant 2021/22</b>	<b>Total Spend 2021/22 in Hillingdon</b>
Approx 1100	1	200	Partially met	£15,000	Total £794,620k
<b>Planned Activities for 2022/23 Highlights include:</b>					
CAAS provide support to ADHD/autistic, their families and the wider community. They have over 20 years of experience, qualified staff with personal experience, and through talking and listening to ADHD/autistic people, they have an in-depth understanding of the support needs of their clients. Two-thirds of their team are parents of children with a diagnosis of either ADHD or autism, have ADHD/autistic partners or may be neurodiverse themselves. This gives real lived experience so they can relate to, and empathise with those who access services					
In 2022-23 CAAS expect to					
<ul style="list-style-type: none"> <li>• See 200 clients at their centre/online through a range of services.</li> <li>• 200 through outreach in the community.</li> <li>• 16 individuals on an Understanding Autism Course.</li> <li>• 16 individuals on a Living with ADHD/Autism Parenting Course</li> <li>• Hillingdon clients can access the majority of CAAS services.</li> </ul>					
The charity records a range of successful outcomes including:					
<ul style="list-style-type: none"> <li>• 75% of individuals accessing drop ins feel less isolated</li> <li>• 85% of parents accessing services have a better parental understanding and management of the conditions alleviating stress, isolation and depression of families affected</li> <li>• Improved home/family environments through education and sleep support</li> <li>• 60% increase in confidence and self-esteem of young people and adults through shared learning/peer support and 1-1 engagement</li> <li>• 60% of adults will report a decrease in social isolation</li> </ul>					

- Continued effective running of the charity

They work with families and individuals prior to diagnosis, which can take time and run unique programmes i.e.. Adults with ADHD and an autistic women's group.

*Officer Comment*

This charity offers value for money in several ways, including financial and prevention. Most services are provided free of charge or at minimal cost. Several of their projects are unique locally. Their adult ADHD group is one of the highest rated groups within London and their Autistic Women's Forum and Girls Groups are one of the only groups in their area run specifically for autistic females. The majority of their funding comes from LB Harrow, CCG's, Trusts such as Children in Need, Comic Relief, and a further £87K from earned and local fundraising.

Staff are highly trained with qualifications in counselling, special education, parenting support and training, group facilitation, as sleep practitioners, specialist trainers in ADHD and Autism as well as having lived experience of the conditions. The organisation is developing links with Early Intervention and CCG in Hillingdon, including CAMHS. They participate in Hillingdon Autism Task and Finish group and its sub-groups and Short Breaks Working group. It is recommended that the grant be awarded at £15k.

*Corporate Finance Comment*

Following a Governance Review in the latter part of 2020, it was recommended that the charity changed to a Charitable Incorporated Organisation (CIO), to provide Trustees more protection as the charity grows. Approved by the charity Commission, on 31/02/2021, Centre for ADHD & Autism donated in full its assets and liabilities to a new charity, Centre for ADHD & Autism. The new CIO will continue the work of the old charity and is requesting a contribution of £23,274 for 2022/23, an increase of £7,274k compared to grant awarded in 2021/22. The LBH grant equated to 3% of the total expenditure in the last financial year. As at 31 March 2021, the accounts represent the closure of original registered charity and show a deficit in the Statement of Financial activities of £207,034 (prior year deficit £208), and a nil balance sheet as the total assets and liabilities have been donated to the new charity. Draft balance sheet for the new charity as at 31 July 2021, indicate unrestricted reserves of £157,945 sufficient to cover five months of running costs.



<i>Organisation: HALO Children's Foundation</i>				<i>Amount Requested and Use</i>	
<i>Description</i>				£10,000 for rent, admin and a salary	
HALO offer unique bereavement support for children, young people and their families dealing with the loss of a loved one. They provide weekly and monthly support groups for families through expressive arts and play sessions, a play café, access to further counselling support and fund outings for families to create new memories. Referrals mainly come from schools in the Borough. HALO works with external partner organisations such as GP surgeries, Health Visitors/Clinics, Hillingdon Hospital Bereavement team and local Funeral Directors to share a collaborative support system so families do not grieve alone.				<b>Recommendation:</b>  <b>£7,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
250	12	4992	Partially met	£7,000	£71,000
<i>Planned Activities for 2022/23 include:</i>					
<ol style="list-style-type: none"> <li>1. Support up to 60 families going through bereavement process</li> <li>2. Provision of weekly and monthly support groups with 25 children attending</li> <li>3. Promote healthier lifestyle workshops to address personal development, first aid and CV writing</li> <li>4. Recruit new volunteers to help maintain outreach work</li> <li>5. Day trip for families</li> <li>6. Run weekly garden clubs' bereavement specific workshops</li> <li>7. Continue to work in partnership with other local support groups where needed and offer families additional support where required</li> <li>8. Build on the recently opened HALO play café continue to raise funds for the charity and provide a hub in the community where families can come to access support</li> </ol>					
<p>In addition to the core activities above, HALO continue to work in partnership with other local support groups and signpost where necessary. HALO cross refers families to access other services where they require more intense support. And vice versa they referred families to HALO for a more ongoing support.</p> <p>HALO plans to continue working to develop and secure its play cafe to support the ongoing work of the charity and to help new families providing them access to further resources. HALO continues to provide a personalised memory box to each child, young person or family to store loved one's items.</p>					
<i>Officer Comment</i>					
<p>HALO provides advice and information and support for children and young people and their families dealing with the loss of a loved one. Through workshops children, young people and families are given the opportunity to express their grief and loss in a safe, welcoming and stimulating environment. Monthly group sessions provide an opportunity for parents and carers to meet with others whilst children or young people get involved in creative and expressive arts and play and make friends with other children dealing with similar loss. HALO have managed to grow themselves from their initial application 2 years ago and have the potential to expand that growth. They have been given a Unit in the Chimes and are operating</p>					

a play café which is increasing their presence in the borough and footfall because of their location. Their biggest risk is accommodation as currently the unit has been given to them for a year with no cost, however they are in discussions with the Chimes and it is felt the unit will continue for some time. They have taken on board our previous advice and we would recommend the same grant award as last year subject to sight of satisfactory accounts for 2020/21 demonstrating viability and need for grant.

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Hillingdon Autistic Care and Support (HACS)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>Hillingdon Autistic Care and Support (HACS) provides support in five main areas to those affected by Autism: Family support, Training service for parents/carers and professionals, Recreation service, Employment training and support and Autism awareness. Services support people with autism and their families. The organisation also works with schools, colleges, employers, social services and mental health services to improve the response to and, therefore, the experience of those with autism.</p> <p>It offers practical and supported work experience for people with autism via two community cafes.</p>				<p>£91,800 for core staff salaries</p> <p><b>Recommendation:</b></p> <p><b>£91,800</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
1168	30	1,500	Partially met	£40,000 £51,800	£622,200
<i>Planned Activities for 2022/23 Highlights include:</i>					
<p>Autism awareness</p> <ul style="list-style-type: none"> <li>- Participate in Autism partnership meetings</li> <li>- Exhibit HAC's at 6 community events.</li> <li>- Annual autism acceptance event</li> </ul> <p>Family Support</p> <ul style="list-style-type: none"> <li>- Operate a telephone helpline</li> <li>- Respond to 500 family support referrals</li> <li>- Facilitate 33 x autism surgeries,</li> <li>- 3 wellbeing events for parents / carers</li> <li>- 10 Behaviour and 10 Anxiety support clinics</li> </ul> <p>Training</p> <ul style="list-style-type: none"> <li>- 6 "Understanding Autism" workshops/webinars per year</li> <li>- 10 specialist workshops /webinars and Provide Autism training to 3 employers per year</li> </ul> <p>Children and young people's services</p> <ul style="list-style-type: none"> <li>- 19 Saturday clubs per year "EXPLORERS" (7-13)</li> <li>- 19 "ADVENTURERS" (7-13) clubs</li> <li>- 19 Saturday clubs per year "YOUTH" (14-25)</li> <li>- 33 weekly youth club sessions at Harlington Young People's Centre aged 11-25</li> <li>- 33 weekly youth club sessions at South Ruislip for young people aged 11 – 25 years</li> <li>- 16 Playscheme sessions per year "EXPLORERS" (6-13)</li> <li>- 16 Playscheme ADVENTURERS" (6-13)</li> <li>- 16 Playscheme "YOUTH" (14-25)</li> </ul> <p>Skills &amp; Employments</p> <ul style="list-style-type: none"> <li>- 60 people will receive IAG relating to further education, training or employment</li> <li>- 20 young people per year will complete a supported work placement</li> </ul>					

- 38 Workshops per year CV building, interview preparation
- Provide in work support to 6 Autistic people who have secured works through HAC's Skills and employment pathways
- Provide job coaching support for 12 interns on Project Search (full time programme)

#### Adult services

- 45 Social activities using in person, virtual and hybrid approaches
- 90 fitness sessions per year
- 60 Autistic adults accessing wellbeing support
- 3 x 8-week open access learning programmes
- 12 monthly general advice / guidance drop in sessions
- 12 monthly discussion groups for autistic adults

Activities support children, young people and adults affected by autism and their families, and professionals. Outcomes are aimed at increasing resilience and confidence of carers and reducing their isolation. For those with autism, the focus is on increasing access to social activities and thus improving their social interaction, enhancing confidence and independence.

The employability programme provides supported placements for young people at two sites, the Rural Activities Garden Centre tea rooms and Brookfield Adult Learning Centre Cafe. In addition, learners will be able to access job application/interview preparation. It is envisaged that a small cohort of adults with autism will benefit from employment support.

#### **Officer Comment**

For 2019/20 HACS received approximately £98.5k from LBH, £91,800 for 21/22 which was in 2 grants made up of the core grants and a grant for Rural Gardens Tea Rooms, Brookfield Café and it was agreed to roll the grants together into one application with the same amount requested of £91,800 for 22/23.

Income has been successfully secured from external funding from the London borough of Brent (£20.9k) Three Guineas (£14.2k), Hillingdon Community Trust legacy (£45.5k), Youth Futures foundation (£27.2k) Children in Need (£10k) Earned / traded income is also anticipated at £200k.

A grant at the same level as last year is recommended with a view to HAC's establishing a new employability model for 22/23 that expands upon their current offer and is produced in line with demonstrated needs of the borough.

In addition, payment of the grant towards support at the two community cafes will be conditional upon them reopening or will be reduced accordingly.

#### *Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Home-Start Hillingdon</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
Home-start works with families experiencing difficulties that have at least one child under five. Assistance is tailored to the needs identified and provides both practical and emotional support.				£120,000 Core salary, running costs and volunteer expenses	
Support is flexible with many families receiving home visits by volunteers on a weekly basis for as long as required. For families with additional needs, a Family Support worker is available to provide 1-1 support. Occasional support is also offered by a co-ordinator where the home visiting support is deemed inappropriate to the family's needs. Their 2-year Perinatal mental health project has been supporting women who are at risk of or have mental health problems during the pregnancy and up to one year after.				<b>Recommendation:</b>  <b>£120,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
67 separate families 124 separate Children	31`	800 hrs direct support	Partially met	£120,000	£187,350
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• A minimum of 60 families will receive ongoing home visiting support</li> <li>• Support provided to 10 families within the Perinatal - mental health project</li> <li>• A further 15-20 will receive intensive 1-1 from the family support worker and/or co-ordinator</li> <li>• Run two volunteer preparation course training for 10-14 new volunteers x 40 hours</li> <li>• Improve parents' skills, parents' wellbeing, children's wellbeing and family management</li> <li>• Issue vouchers for Hillingdon Food Bank to families in need</li> </ul>					
Home-Start specialises in working with hard-to-reach families who face significant and complex challenges including mental illness, isolation, physical disability, children with additional needs, poverty and inadequate housing. The aim is to improve a family's resilience and ability to cope with their situation. Multiple issues and needs are common, so the service is tailored individually and the estimated time with a family is 6 months although this can be extended if needed. They work with families referred to them by children's services, mental health teams, children's centres or health visitors, some of whom may have a child protection plan. Once families have been assessed by the co-ordinator and a plan of support is agreed, a trained volunteer with parenting experience provides support in the home to deliver the plan.					
Volunteers receive a thorough and intensive 40-hour training programme including safeguarding, understanding depression, listening and play skills, as well as ongoing supervision. They continue to have access to training throughout their time volunteering. In addition to the Volunteer supported service, Home-Start provide a Family support worker who deals with the more complex cases where the use of volunteers would be inappropriate.					

#### *Officer Comment*

Home-Start offer a valued service that aims to prevent family breakdown and intervention needed from statutory services. They comply with Home-Start UK Quality Assurance system which covers management, governance and service delivery. Volunteers receive comprehensive and ongoing training, support and supervision while delivering to families. Links with statutory referrers are maintained during their contact including an end of support evaluation on the progress and achievements each family has made. They use a structured assessment and evaluation tool for each family enabling them to self-assess their progress.

The small team of 2 full time and 4 part time staff provide the training, management and supervision of volunteers. Recruitment and retention of volunteers is a challenge due to the sizeable commitment required in time and training. Further, due to the vulnerability of the clients and necessity for close supervision, the staff are not able to manage more volunteers safely. So, while there is more demand than the organisation can meet and this is demonstrated in their growth of referrals, they cannot expand operations without more paid staff.

Their funding for the Perinatal Mental Health project ends in January 2022 and HSH are hoping to find funding to continue this work, but none has been secured to date.

Homestart provides a good social return on investment as their service delivery is mainly based on volunteers who undertake a detailed training course. Reputationally they are held in good regards by Children and Adult services and their work prevents statutory intervention which would be more costly. Recommend to award at the same amount as last year.

#### *Corporate Finance Comment*

The charity is requesting a contribution of £120,000 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 62.4% of the total expenditure in the last financial year. Financial statements report a surplus of £32,697 for 2020/2021. Total reserves increased by £33,789 from £67,528 to £101,317 for 2020/21. Unrestricted reserves, totalling £59,111, an increase of £2,354 compared to £56,757 reported for the prior year, are sufficient to cover four and a half months of running costs. The organisation provides families with infants, support regarding issues such as mental health, disability, isolation, domestic abuse and many others.

<i>Organisation: P3</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
P3 provides wrap around support to vulnerable young people who are at risk of or who are homeless. They run 4 supported housing schemes, floating support service, access to advice for young person's advice centre within the borough. They conduct outreach work in schools and the community, targeted at young people to prevent homelessness, unemployment and exclusion. P3 run a family advice service in children's centres across the borough,				£42,000 for staff and management costs and office premises contribution	
				<b>Recommendation:</b>	
				<b>£10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
808	0	0	Partially	£42,000	£1,562,831
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• 250 young people gain advice around housing issues</li> <li>• Deliver 6 units of move on accommodation</li> <li>• Provide advice sessions in children's centres</li> <li>• 40 young people receive floating support to enable them to manage their own tenancies</li> <li>• 23 units of medium/high supported housing to young people</li> </ul>					
<p>P3 have a long-standing history in Hillingdon and their services are designed and developed in partnership with partners and young people. They are a national organisation and benefit from economies of scale to its size.</p> <p>Officer Comment</p> <p>P3 offer a key prevention service for young people in the borough, working with those at risk of exclusion or facing being not in employment, education or training (NEET) issues and under threat of homelessness. Assisting them to succeed not only benefits the individuals but the wider community with less crime and more active participation. They provide out of hours and crisis support as well as a no closure policy which means that clients can access support even after they have left the service, averting future crisis's from developing. P3 are well supported by LBH by contracts totalling just over £981k for the services they provide. They had an increase this year in their advice services of £41.5k</p> <p>P3 worked closely with the CCG for their services with young people and received £239k and the Department of Health gave them just over £52k.</p> <p>P3 has proved itself successful at winning and delivering contracts but has been not as successful as attracting external funding outside of statutory bodies. For some time, we have not been able to see clear separation of Hillingdon funds and reserves from their main accounts. This makes measuring our social return on investment challenging to measure for their grant need for a core grant. It has not been possible to understand what additional value the core grant achieves or how Hillingdon services may contribute to reserves. Given this, it is recommended a grant of £10k be provided subject to satisfactory sight of separation of funds.</p>					

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.



<b>Organisation: Uxbridge Child Contact Centre</b>				<i>Amount Requested and Use</i>	
<i>Description</i>					
UCCC provides a safe and neutral space where separated parents can spend time with their children and maintain contact or be able to start to rebuild relationships where there is no other option available. Entirely volunteer run, it is affiliated to Relate who provide infrastructure support. Sessions are held on a Saturday, twice monthly in Uxbridge.				£4,180 Rent and running costs	
				<b>Recommendation:</b>	
				<b>£3,355</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
25	8	33	Partially Met	£3,355	£4,997
<i>Planned Activities for 2022/23 Highlights include:</i>					
<p>The Centre will continue to provide twice monthly supervised contact for separated parents and their children with the aim of supporting families to manage their own arrangements in the long term. Contact sessions are up to 3 hours for the non-resident parent and child. Grandparents and extended family members are also welcomed with the prior agreement of both parents, helping to sustain wider relationships that might otherwise not have the opportunity to flourish. Volunteers manage the sessions at the hall at Christchurch to ensure the smooth hand over from parents and supervise visits, providing refreshments, toys, books etc. The volunteer co-ordinator is responsible for recruiting and inducting volunteers and co-ordinating and booking the sessions between the separated parents, prior to the visit.</p> <p>The co-ordinator is supported by Relate who carry out DBS checks on volunteers and manage the finances and fundraising for the service. They refer to and take referrals from the service and therefore it fits with their aims and supports their objectives. The National Association for Child Contact Centres (NACCC) is accessible to the co-ordinator who submits quarterly reports to them, and they provide the guidelines for running sessions, training volunteers and inductions etc. The co-ordinator can also refer to the CAF/CASS officer for advice and safeguarding issues are reported to the Council and NACCC. They predict 25 families to be supported in 2021/22</p>					
<i>Officer Comment</i>					
<p>The majority of the grant is spent on rent at Christchurch for use of the main hall and waiting rooms and staffing. An annual grant from CAF/CASS of £1,500 is applied for annually and makes up most of the additional expenditure. Family contact' has been shown to provide positive increases in wellbeing and promoted not just for the service user but also their social circle of family and friends. An emotionally well-adjusted person is more able to take part in and positively contribute to their local community, than someone who exhibits low levels of wellbeing. It is therefore recommended to award a grant of £3,355.</p>					
<i>Corporate Finance Comment</i>					
<p>The charity is requesting a contribution of £4,180, an increase of £825 compared to grant awarded in 2021/22. The charity is part of the Relate London North West &amp; Hertfordshire group which achieved a surplus of £256,896 for 2020/2021. Total funds carried forward are £683,115. The organisations largest source of income is from charitable activities, totalling £1,236.775 for 2020/21.</p>					

<i>Organisation: Crane Valley Community CIC (previously Green Corridor)</i>				<i>Amount Requested and Use</i>	
<i>Description</i>				£10,000 contractor fees and admin	
Crane Valley Community Interest Company is a small social enterprise formed in March 2021 as the new host of the Crane Valley Partnership. Crane Valley CIC is a partnership of charities, communities, local authorities, businesses and government agencies in the five boroughs bordering the River Crane. Its aim is to deliver environmental improvements to the river that will have a strategic catchment-wide benefit. They can provide expertise in environmental management, partnership working, co-ordinate catchment activities, harness teams of volunteers for projects and access external funding. Hillingdon covers 43% of the catchment.				<b>Recommendation:</b>  <b>£10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
N/R	None provided	None provided	Partially met	£10,000	£10,000
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>- <b>Smarter Water Catchments urban pilot.</b> Thames Water embarked on an integrated water resource management process to assist in managing water resources. The Crane catchment has been chosen as the urban pilot for the period of five years.</li> <li>- <b>Colne and Crane Valleys Green Infrastructure Strategy</b> is being actively promoted by CVP. The strategy document has taken on additional significance following the recent government proposals for changes to the planning system which will require reviews of local authority Local Plans.</li> <li>- <b>Citizen Crane</b> water quality monitoring activity has recently been incorporated into the Smarter Water Catchment catchments initiative guaranteeing that the LB Hillingdon will have river quality monitoring throughout 2022/23 and beyond.</li> <li>- <b>Reclaiming the Riverside project</b> – CVP partners including CVCIC will be involved in the delivery led by the Conservation volunteers. This project has received funding of £211k to deliver environmental enhancement works.</li> <li>- <b>Cranford Park</b> – CVP submitted a response in support of the planning application for restoration works at Cranford Parks historic core and LB Hillingdon has secured funding for this project and working with the project team.</li> </ul>					
The CVCIC has been specifically set up to host the CVP. As a social enterprise it is well placed to promote the community voice within the partnership. They are developing an affiliates scheme for “Friends of” and other community groups to keep them informed of what is going on in relation to catchment management, canvas their views on key issues and provide guidance where needed on environmental stewardship issues.					
<i>Officer Comment</i>					
A new hosting organisation has taken over from Green Corridor which has been hosting successfully since 2013. The new social enterprise Crane Valley Community CIC aims to continue and build upon the					

work undertaken. The handover occurred at the beginning of 2021/22, and it faced a few challenges that its now managing to overcome.

The service provided to LB Hillingdon and other Partners by the CVP host will in essence remain the same. It is anticipated the new hosts will be able to access the external funding to support environmental improvements and sustainability along the river Crane and continue in their relationship with us. A contribution of £10k for contracts and admin support is sought. Each of the local authorities (Richmond, Hounslow, Ealing, Harrow) in the CV catchment contribute to the salary (£50K). For each £1 of the core grant invested there is £8.80 benefit to LBH. It is recommended that approval be provided for an award up to £10k subject to satisfactory information on business planning, finance records and governance.

#### *Corporate Finance Comment*

Crane Valley Community Interest Company is a small social enterprise formed in March 2021 to act as a new host of the Crane Valley Partnership (CVP). CVP is an unincorporated association of charities, community groups, borough councils, private businesses and government agencies in the five boroughs that border the River Crane and its tributaries. The Educational charity Green Corridor hosted the partnership previously. CVP is the formally (Defra) recognised catchment partnership with the Crane Valley, delivering services in line with Defra's catchment based approach. Because it has just recently been formed, no financial statements are available. The charity is requesting the same level of grant awarded to Green Corridor in 2021/22. It is recommended that the grant is paid in two instalments and the second payment will be subject to grant recipients notifying us of any funding criteria changes.

<b>Organisation: Hertfordshire and Middlesex Wildlife Trust (HMWT)</b>				<i>Amount Requested and Use</i>	
<i>Description</i>					
The grant supports a programme of habitat management and conservation work at Council owned nature reserves. The 4 <sup>th</sup> & 5 <sup>th</sup> reserve works at Stockers Lake and Springwell Reedbed is funded by Affinity Water until 2025. HMWT provide a range of volunteering opportunities for Hillingdon residents as well as leading on a number of wildlife activities at the reserves.				£2,500 contribution towards Reserve Officer's salary	
				<b>Recommendation:</b>	
				<b>£2,500</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
<b>Hillingdon only:</b> Estimated 4,500 unique visitors per year 312 individual members	35 including 1 Trainee Reserves Officers	731.5	Partially Met	£2,500	£27,748
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Manage and maintain the four nature reserves within the borough</li> <li>• Organise and deliver 4 guided walks, open to all Hillingdon residents.</li> <li>• Organise and deliver 10 talks, events and school visits to local groups and 2 community drop-in education events.</li> <li>• Organise and deliver 14 volunteer work parties.</li> </ul>					
<i>Officer Comment</i>					
<p>HMWT activities support Hillingdon's Local Plan to improve quality and accessibility of green spaces, protect and enhance biodiversity and promote healthier lifestyles. It works actively with other groups and the Council to achieve the plan with the assistance of volunteers, which makes the arrangements cost effective.</p> <p>The Trust provides value for money since the corporate grant represents 9.2% of its total anticipated local spend for 2021-22. It has successfully secured 5-year funding from Affinity Water for reserves which has enabled them to recruit an additional part time management and community engagement officer and has allowed them to retain their community activities in the Borough. Without the input of H&amp;MWT, the Council would have to manage the reserves itself or contract out the function. The organisation has established a volunteer trainee reserve officer programme which will produce future Reserve Officers. These arrangements contribute to keeping the costs down whilst delivering efficiently.</p>					
<i>Corporate Finance Comment</i>					
<p>The charity is requesting a contribution of £2,500 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 0.12% of the total expenditure in the last financial year. Financial statements report a surplus of £312,000 for 2020/2021; this is a decrease of £196,000 compared to previous year's surplus of £508,000. The charity saw a decrease in their income of £235,000 due to a reduction on funding received from donations, gifts &amp; grants, legacies and fundraising. Total reserves increased by £312,000 from £4,930,000 to £5,242,000 for 2020/21. Unrestricted reserves, totalling £2,001,000, an increase of £257,000 compared to £1,744,000 reported for the prior year, are sufficient to cover eight and a half months of running costs.</p>					

<i>Organisation: Hillingdon Community Transport</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
<p>HCT provide affordable accessible transport and drivers for local community groups and statutory agencies, who can book vehicles in advance to support their activities. It uses volunteer and paid drivers and provides driving training and general advice for staff and external partners.</p> <p>Based at the Council Depot in Harlington Road, it has over 150 registered voluntary sector member groups accessing the service regularly using volunteer drivers. In addition, it runs contracted services for schools and the Council using paid drivers. It runs a Shoppa Bus service in South of the Borough where transport options are limited. It provides training for bus drivers and provides advice and maintenance for groups using their own buses.</p>				<p>£32,000 core salaries</p> <p><b>Recommendation:</b></p> <p><b>£20,000</b></p>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
20,000 of which just under 2000 are wheelchair users	20	5,000+	Partially met with revised service	£32,000	£325,250
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Aim to carry 20,000+ passengers in 2022/23 of which just under 2000 are wheelchair users combining voluntary and contract work (dependant on Covid 19 restrictions)</li> <li>• 500 shoppa bus passengers</li> <li>• Deliver 1,000+ carriage requests using volunteer drivers</li> <li>• Deliver accredited minibus training to 150 trainees including Council workers</li> <li>• Deliver 7 contracts for special needs transport for the Council</li> <li>• Maintain 3 minibus sharing arrangements with individual groups</li> <li>• Maintain a fleet of minibuses of which 14 are fully accessible</li> </ul>					
<p>Last year the group was affected by a drop in numbers due to the pandemic. They anticipate they will be able to meet the requests for transport with volunteer drivers, while keeping costs affordable and accessible for community groups now restrictions are easing. They have several Charitable and community social groups that use their services regularly. The Shoppa bus service is popular particularly in the villages of the South of the borough enabling residents' access to low-cost door to door service in areas with limited public transports.</p>					
<p>The organisation has developed efficient partnerships with 3 local groups who own their own minibuses, providing drivers, maintenance and parking. In return they can use the buses when they are not required by the owners and this sharing of resources works well for all parties.</p>					

They have 2 F/T, 4 P/T members of staff and 10 paid drivers for contracted work and 20 volunteer drivers for community groups. All drivers (paid and volunteer) must have a Minibus Certificate and HCT provide accredited driver and passenger assistant training.

*Officer Comment*

Hillingdon Community Transport is a long-term council partner based at the Council's depot in Harlington Road. They provide transport for Older People's assembly, Sheltered housing and supplies buses and drivers for the Council's annual Christmas lunch. They also provide transport for community and social groups so they can access events. Hillingdon Community Transport was asked and took on the transport, including drivers, for several social clubs previously provided by the Council. It holds 7 paid contracts with the Council for special needs transport.

There is a bus replacement programme which plans on average the renewal of 1 bus per annum to their fleet to ensure ongoing sustainability of the scheme. In addition to the corporate grant, HCT delivered £146k in transport contracts with the Council and £18.3k of additional transport grant. They pay a small annual rent at Harlington Depot to keep the fleet and office. The group will be encouraged to continue their fundraising efforts for new vehicles. Further exploration is also recommended to identify if this grant is better positioned within the boroughs transport grant. It is recommended to award £20k funding for the financial year 22/23 due to additional reserves and extra income from LBH and subject to HCT re-visiting their annual accounts to put in place accuracies for designated funds.

*Corporate Finance Comment*

Awaiting final accounts - Subject to sight of the final audited accounts and a satisfactory position of the organisation a grant award is recommended.

<i>Organisation: Hillingdon Natural History Society</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
The Society manages the north and south nature reserves at Harefield Place. These are run on behalf of and in accordance with management plans and licence from LBH. The society maintains safe access to the reserves for the public and enhances the protection of wildlife, including water voles, glow worms and small teasel.				£1,000 For insurance and running costs	
				<b>Recommendation:</b>	
				Nil (One year cycle funding break)	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
N/R	10	800	Partially Met	£1,000	£1,600
<i>Planned Activities for 2022/23 Highlights include:</i>					
In addition to the practical reserve management, the group organises a winter and summer programme of events for the public and works with other local conservation groups. The organisation continues the development of volunteer skills supporting the important work of the Society. The Society is actively trying to minimise the impact of the HS2 development by participating in local forums. Community events such as walks, talks and meetings are planned to continue.					
<i>Officer Comment</i>					
A dedicated complement of volunteers maintains the reserves and wildlife habitats and collects records of species as the reserves provide a habitat for some endangered species. The group aims to maintain a functioning reserve in a way that is suitable for its biodiversity whilst maintaining accessibility for the general public. Much of the work is practical like photography and maintaining footpaths, bridges, hides etc. Close links are maintained with other voluntary conservation groups in the area, such as London Wildlife Trust, Groundwork South to share expertise and resources.					
The group provides excellent value given it is totally run by volunteers who diligently manage the reserves and encourage the general public to enjoy them. The grant represents over half of the anticipated income for 2021/22 with the rest coming mainly from subscriptions. The organisation also fundraises locally to enable it to maintain healthy reserves to fund replacement tools and meet emergency costs.					
HNHS have requested £1k, the same as previous years. They have healthy reserves for an organisation of its size £6.4k which equates to several years running costs so a funding break is recommended in the current climate as it felt the organisation could withstand this withdrawal at this time.					
<i>Corporate Finance Comment</i>					
The charity is requesting a contribution of £1,000 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 75% of the total expenditure in the last financial year. Draft financial statements report a surplus of £302 for y/e 31 Dec 2020 and an expected surplus of £212 for y/e 31 Dec 2021. Total reserves increased by £302 from £6,183 to £6,484 for 2020. All reserves in the organisation are for unrestricted use, totalling £6,484 which are sufficient to cover four years and eight months of running costs. Their reserves policy is to hold funds to cover three years of running cost; implementation of management plans; and some of equipment replacement costs whilst any insurance claim is processed. Expected reserves for 2021 are £6,698. Given the high level of reserves, a holiday break is recommended.					

<i>Organisation: London Wildlife Trust</i>				<i>Amount Requested and Use</i>	
<i>Description</i>					
London Wildlife Trust manage 200 acres of reserves on behalf of the Council, covering 10 nature reserves. The group aims to:-				£10,000 For direct management of 10 Council owned reserves	
<ul style="list-style-type: none"> <li>● increase public access</li> <li>● use the reserves as an educational tool</li> <li>● protect London's green spaces</li> <li>● enhance wildlife in the area</li> </ul> <p>The practical maintenance work is carried out with the assistance of volunteers.</p>				<b>Recommendation:</b>	
				<b>£10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
N/A accessible by the public	12 active local & pool of 70 on staff-led projects	Not known	Partially Met	£10,000	£44,795
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>● Manage 100ha of land on 10 nature reserves in LBH including 2 SSSI's</li> <li>● Run regular weekly volunteer activity days throughout the year to manage the nature reserves</li> <li>● Run nature walks during the summer</li> <li>● Attend public events and festivals to promote the nature reserves</li> </ul> <p>The prime aim of London Wildlife Trust is to protect London's green spaces for the enjoyment of people and the benefit of wildlife. London Wildlife Trust work with local communities through a network of borough groups, and Nature Reserves and educational services are central to all activities. Local examples include; specific volunteer activity days to manage the sites, organised walks, dragonfly surveys, promotional work at events and festivals. The structure in Hillingdon consists of a local volunteer group of 12 who meet regularly at weekends for practical management of the reserves and where funding has been secured, staff led projects with volunteers working primarily during the week. 1 F/T staff and 2 P/T currently work on Hillingdon projects.</p>					
<i>Officer Comment</i>					
London Wildlife Trust has secured funding for Higher Level Stewardships from DEFRA at 6 of the 11 local sites, and the Council grant serves as match funding. Currently 1 F/T staff and 2 P/T staff work on Hillingdon projects in addition to the volunteers. The Trust works closely with the Council on management advisory groups and is active on the Biodiversity Partnership. The organisation aims to deliver 150 conservation workdays engaging Hillingdon residents in the conservation.					
The use of volunteers enables London Wildlife Trust to deliver reserves management in a cost-efficient manner, and the Trust has significantly increased the number of volunteers used through using staff members to lead reserve management sessions on top of the regular volunteer led programme.					
The Trust has a proven track record in involving and working with the local community to deliver conservation projects in Hillingdon. Hillingdon Local Group have worked with the Challenge Project to provide volunteer opportunities for teams of young people to carry out community projects. The organisation maintains close links with other voluntary conservation groups in the area, such as Hillingdon					



Natural History Society to share expertise and resources and additionally works closely with the Council's Green Spaces and Estates teams. The Trust worked in partnership with the Council to obtain a Green Flag award for Yeading Brook Meadows Nature Reserve and an award from London in Bloom.

The grant recommendation is for continued funding at £10k.

*Corporate Finance Comment*

The charity is requesting a contribution of £10,000 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 0.26% of the total expenditure in the last financial year. Audited financial statements report a surplus of £808,000 for 2020/2021; this is a deterioration of £281,000 from the previous year's surplus of £1,089,000. As at 31 March 2020, the Group was holding restricted reserves of £542k and endowment funds of £603k. Total reserves increased by £937,000 from £3,293,000 to £4,230,000 for 2020/21. Unrestricted reserves, totalling £3,085,000, an increase of £1,058,000 compared to £2,027 reported for the prior year, are sufficient to cover four months of running cost.

<b>Organisation: Pinner &amp; Ruislip Beekeepers Association</b>				<i>Amount Requested and Use</i>	
<b>Description</b>					
Promotes safe and responsible beekeeping, responds to enquiries from Council and general public regarding swarms of bees and provides a swarm collection and re-housing service for the Borough. The Association provides education, training and hands-on experience in beekeeping and speakers for community and school groups to raise awareness of the importance of bees as local pollinators. Is a centre of excellence for local beekeepers with experienced members providing practical help and advice on bee health issues and identification and treatment of bee diseases. Members also sell honey and candles at local events, exhibitions and fairs.				£750 Contribution to improve the paths and tree management on the site	
				<b>Recommendation:</b>	
				£750	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
1000+	25	1,000	Partially Met	£750	£7,350
<b>Planned Activities for 2022/23 Highlights include:</b>					
In 2021/22 the Association has responded to approximately 200 to 300 calls and requests to deal with swarms of bees and wasps from the Council and general public free of charge and is planning to offer the same level of service in 2022-23. PRBKA has been focusing on rebuilding the number of bee colonies - honey production is variable dependant on the weather. The association are continuing to make improvements to the site. There are also plans to continue with the core activities listed above, including supplying most of the bees which pollinate much of the borough.					
<b>Officer Comment</b>					
The majority of income is self-generated through honey and candle sales, member subscriptions and training. This varies considerably each year due to fluctuations in honey production due to weather conditions and the prevalence of disease which can wipe out the hives. The group holds cash reserves of approximately £24k. The group's current premises are on loan and they are keen to own their premises and thus secure their future. Their reserves are to fund unexpected repairs to the apiary and to cover potential loss of sales due to poor honey production in some years. The Association is run entirely by volunteers, and all the services they deliver are provided without charge. This represents a significant cost saving to the Council in terms of swarm collection.					
<b>Corporate Finance Comment</b>					
The charity is requesting a contribution of £750 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 7.5% to the total expenditure in the last financial year. Financial statements report a surplus of £1,084 for year ending 31 Dec 2020; this is an improvement of £1,938 compared to previous year's deficit of £854. Total reserves increased by £1,084 from £40,997 to £42,081 for 2020. Unrestricted reserves, totalling £42,081 are sufficient to cover two years and four months of running costs.					

<i>Organisation: Age UK Hillingdon (Interactive Club)</i>					<i>Amount Requested</i>		
<i>Description</i>							
Age UK Hillingdon is a voluntary dining centre/social club focusing on offering older residents a place to share a meal with others, build new friendships and take part in lots of different activities in a warm, friendly and safe environment.					£37,800		
					<b>Recommendation:</b>		
					<b>£35,000</b>		
<i>No of Service Users p.a.</i>	<i>Per Meal</i>	<i>Service User Contribution</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a</i>	<i>Previous yr targets.</i>	<i>Dining Centre Grant 21/22</i>	<i>Total Spend in Hillingdon 2021/22</i>
94	cost covered by members	N/A	241 in a variety of roles includes 12 for the interactive club	45,000 across a variety of roles		£38,700	£2,143,307
<i>Planned Activities for 22/23 include:</i>							
<p>The group have various new service developments/projects planned and these can be found within their core grant assessment.</p> <p>There model is based on service users either bringing home cooked food in to share or ordering food in that has been chosen together. Having lunch as a group is felt to benefit everyone, ensuring service users not only have a hot meal on days they attend, but that by eating as a group it encourages them to try new things. Sharing of home cooked food also encourages members to cook fresh food, as they know they will be sharing it with fellow members. This inspires those who have an interest in cooking, but also encourages those that may not bother before but who want to make the effort to share. Majority of clients come from an Asian background and cook food for all, which is culturally important to them. Food is a big part of many celebrations at the club due to the amount of people i.e. weddings, births, birthdays as well as festivals. The club opens on Tuesday, Wednesday and Thursday weekly 10am-1.30pm. A programme of activities developed in collaboration with members include music, health talks, discussions, games and art activities. Members are encouraged to take part in these activities.</p> <p>Since Covid19 restrictions have eased, members are sharing experiences and talking through their worries and concerns, with staff and volunteers ready to offer support and signposting. The group are also involved with distributing any health information passed to them from other organisations or the CCG. They have been part of promoting cancer screening in older people, asking questions and distributing information and leaflets from the CCG. The average weekly attendance is 25-40 with an estimated 100 meals consumed per week. The centre is accessible for people with disabilities. Referrals are from the Council's Social Services, GP, H4All, voluntary sector partners, self/families and other Age UK services (internal). Transport to the venue is via Dial-A-Ride or taxicard schemes, local bus or individuals arrange their own transport.</p>							
<i>Officer Comment</i>							
The grant application is for £37,800 per annum, £900 less in 2021/22. The grant covers staff, accommodation and other service provision and administration costs. Club closed due to Covid &							

reopened August 21. The organisation received £582,400 core grant funding in 2021/22 which provided for wider specific services. The interactive club operates from The Methodist Church, Hayes. Dining Centres/lunch clubs support the Council's wider prevention agenda and the priorities in the Older People's Plan and the Health and Wellbeing Strategy. To ensure the services are of good quality regular member discussions take place and regular feedback is sought and collated from activities with all information acted upon.

Many older people have lost physical health and conditioning through prolonged time indoors. The impact of isolation and reduced activity have seen people losing skills and confidence. They are receiving feedback of a negative impact on people's mental health and wellbeing, particularly with increased reports of anxiety and depression. The positives though are that vaccination uptake amongst older Hillingdon residents is high and many people are coming back to enjoy a degree of normality with the relaxing of government restrictions. There is a proportion of older people who are still struggling, and this is where the group will be focussing their efforts and resource over the year ahead.

Recommended to award £35k as with a view to looking at a different model as the unit costs are considered high.

*Corporate Finance Comment*

Requested funding is one of two separate grant requests. For the Dining Centre, the charity is requesting a contribution of £37,800 for 2022/23, a reduction of £900 compared to grant awarded in 2021/22 for the same purpose. See comments above.

DINING CENTRE GRANTS 2022/23

<i>Organisation: Bell Farm Christian Centre</i>					<i>Amount Requested</i>		
<i>Description</i>							
Bell Farm Christian Centre is a voluntary dining centre/lunch club focusing on offering older residents a place to share a meal with others, build new friendships and take part in lots of different activities in a warm and friendly environment. The service is focused on the provision of a meal which supports maintaining good nutrition for those that attend.					£29,059 Contributes to running dining centre		
					<b>Recommendation:</b>		
					<b>£18,000</b>		
<i>No of Service Users p.a.</i>	<i>Per Meal</i>	<i>Service User Contribution</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a</i>	<i>Previous yr targets.</i>	<i>Dining Centre Grant 21/22</i>	<i>Total Spend in Hillingdon 2021/22</i>
59  (usual year 130-140 users)	£9.94	£6.00 includes drinks	64 (10 specific to dining centre)	9,980 overall		£18,000	£260,256
<i>Planned Activities for 19/20 include:</i>							
<p>Bell Farm Christian Centre is located in West Drayton. Provides freshly cooked 2 course meal, includes a hot meal and a pudding. Refreshments and biscuits available through the day. Open on Tuesdays weekly 11am-3pm, special occasions until 4.30pm. Service users contribute £6.00 meal with additional £4.00 for those requiring mobility transport. Estimated 2,450 meals served per annum. In a usual year group would arrange two weeklong holidays and four day trips.</p> <p>Club activities include arts/crafts, exercise classes and entertainment in the form of live plays and singers. The centre is accessible for people with disabilities. Each week BFCC staff and volunteers check on the well-being of those attending ensuring support and advice available if needed. This early intervention contributes to the prevention of service users needing to access more long-term specialist services. Dining Centre Manager recently trained by LBH as a Community Champion to effectively support and signpost individuals regarding health and well-being concerns. In addition to the Dining Club BBFC Older People's project provides a day of outreach for those more isolated individuals through home visits and befriending phone calls. This service was essential during covid as the group adapted the Dining Club provision and with additional funding from London Community Foundation were able to support 195 older people through a five day a week outreach service which undertook 250 befriending calls a week and provided thousands of food parcels and treat bags and special themed deliveries for occasions all made possible by donations from local community and Council older people Initiative funding. Outreach and befriending calls continue. Dining Club staff refer service users to their Advice Service who can access support on several issues including benefits, debt, domestic violence, consumer matters and hate crime reporting. BFCC are affiliated with the local Foodbank.</p> <p>Referrals are from the Council's Social Services, Sheltered Housing schemes, The Woodland Centre, Age UKHH&amp;B, GP Surgeries and Private Home Care Agencies. Transport to the venue via taxi, self transport, mobility scooters, public transport and Hillingdon Community Transport.</p>							
<i>Officer Comment</i>							

BFCC's focus is on the local community, and they have a dedicated team of staff and volunteers to deliver the services and support to the community. During Covid their approach to provide outreach services increased their reputation amongst the community and they were able to generate significant community support. They managed to get resources and volunteers to deliver to 2,750 beneficiaries. BFCC quick response to covid issues locally was clearly visible.

BFCC's reputation is trusted by the community it serves and are often referred to as "a lifeline" by services users and others that are referred by agencies, neighbours and via social media. Centre continues to attract local volunteers, goods and cash donations from the community, other faith groups, charities and corporate partners such as Tesco, ASA and Hasbro. Their 600 face book followers regularly promote, donate and signpost residents to the work of BFCC in the community. BFCC continues to build on partnerships with local primary schools, care homes and community associations enhancing their services. The group are six months into a two-year programme to target efficiencies that concentrate on reducing overheads particularly related to premises and office management as well as increasing the capacity of staff to deliver frontline services alongside ensuring that their applications recover the full costs of their projects.

The grant application is for £29,059 per annum. This sum equates to £23,119 direct costs associated with running the weekly lunch club and £5,940 transport contribution shortfall. Excludes outreach work. The DC has been running at a deficit of £5k pa pre-covid due to mobility transport costs. After reopening July's meals served was 80, August was 127 and September was 140 per month.

The organisation received £70k core grant funding in 2021/22 which provided for wider specific services. Dining Centres support the Council's wider prevention agenda and the priorities in the Older People's Plan and the Health and Wellbeing Strategy. As part of their continued business development the group undertake review evenings for volunteers and service users to contribute to the future of the Dining Centre Lunch club and activities.

Recommendation: the grant be awarded at £18k same as 21/22 and subject to discussions as to how to reduce the unit costs moving forwards.

#### *Corporate Finance Comment*

Requested funding is one of two separate grant requests. For the Dining Centre, the charity is requesting a contribution of £29,059 for 2022/23, an increase of £11,059 compared to the grant awarded in 2021/22 for the same purpose. See comments above.

DINING CENTRE GRANTS 2022/23

<b>Organisation: Dovetail Community Outreach</b>					<b>Amount Requested</b>		
<b>Description</b>							
Dovetail Community Centre is a voluntary dining centre/lunch club focusing on offering older residents a place to share a meal with others and build new friendships in a warm and friendly environment. The service is focused on the provision of a meal which supports maintaining good nutrition for those that attend.					£20,000 Contributes to staff costs to run dining centre		
					<b>Recommendation:</b>		
					<b>£15,000</b>		
<i>No of Service Users p.a.</i>	<i>Per Meal</i>	<i>Service User Contribution</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a</i>	<i>Previous yr targets.</i>	<i>Dining Centre Grant 21/22</i>	<i>Total Spend in Hillingdon 2021/22</i>
43 (contact with 60 before covid)	£14	£5	8	1500 approx		£20,000	52,100
<b>Planned Activities for 22/23 include:</b>							
<p>Provides freshly cooked 2 course meal with refreshments included. Service moved to takeaway/delivery service during covid and is now open as before but with reduced numbers for covid safety. Open weekly Monday to Friday 11.30am with meal served at 12:00 noon. Pre-covid per meal cost was £6.10, current cost is £14 due to limited numbers. Number of meals pre-covid 9,500 per annum, 800 per month, currently 240 per month. Aim to increase as restrictions are lifted and eat in service can be safely resumed. Due to covid restrictions no additional activities or outings were delivered in 21/22.</p> <p>The centre is accessible for people with disabilities. Referrals are from the Council and local GP surgeries. Transport to the venue is via Dial-A-Ride, taxi, public transport and some clients walk. Group arrange regular survey for users in addition to regular conversations asking for feedback from clients.</p> <p>The reduction in provision and the need to shut down completely had a significant impact going from 200 meals a week to nil overnight. Group have lost several clients due to covid and this has contributed to the fall in numbers since re-opening. Their research has discovered a hesitancy to mix with others in an enclosed space. They have been encouraged by some new clients and hope to build on people's confidence as they move forward.</p>							
<b>Officer Comment</b>							
<p>Dovetail Community Outreach is based at Hillingdon Park Baptist Church, Uxbridge. The organisation does not receive core grant funding. Dining Centres support the Council's wider prevention agenda and the priorities in the Older People's Plan and the Health and Wellbeing Strategy. The club has 1 staff member on 30hrs per week and the grant is used primarily to employ a Catering Manager. Volunteers help with food preparation and service, general kitchen duties and have many conversations with clients. Their unit costs have increased from £6.10 per meal to £14 per meal due to the client numbers decreasing. Service users pay £5 per meal. They have reserves of £38.9k and a reduction is recommended.</p> <p>Recommendation: the grant be awarded at £15k for 2022/23.</p>							

### *Corporate Finance Comment*

The charity is requesting a contribution of £20,000 for 2022/23, the same level of grant awarded in 2021/22. The LBH grant equates to 52% of the total expenditure in the last financial year. Financial statements report a surplus of £1,405 for 2020/2021. This is an improvement of £1,830 compared to previous year's deficit of £415. Total reserves increased by £1,405 from £45,196 to £46,601 for 2020/21. Unrestricted reserves, totalling £41,897, a decrease of £3,044 compared to £44,941 reported for the prior year, are sufficient to cover one year and one month of running costs.



DINING CENTRE GRANTS 2022/23

<b>Organisation: Ruislip, Northwood Old Folks Association - (Elm Park Club)</b>					<i>Amount Requested</i>		
<i>Description</i>					£35,000 Contributes to staff and food costs to run dining centre		
Ruislip, Northwood Old Folks Association (Elm Park Club) is a voluntary dining centre and lunch club focusing on offering older residents a place to share a meal with others, build new friendships and take part in lots of different activities in a warm and friendly environment. The service is focused on the provision of a meal which supports maintaining good nutrition for those that attend.					<b>Recommendation:</b> <b>£25000</b>		
<i>No of Service Users p.a.</i>	<i>Per Meal</i>	<i>Service User Contribution</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a</i>	<i>Previous yr targets.</i>	<i>Dining Centre Grant 21/22</i>	<i>Total Spend in Hillingdon 2021/22</i>
105	£11.39 includes drinks	£4.50 additional £1 non Hillingdon residents	7	2,100		£42,000	£80,150
<i>Planned Activities for 22/23 include:</i>							
<p>At Elm Park, the association offers a cooked 3-course lunch consisting of soup, a main course and dessert prepared and cooked on the premises. Open every weekday 10.30am so members can partake of tea/coffee and converse with staff, volunteers and other members. Afternoon activities are available on 3 afternoons a week offering bingo, an arts and craft club and games. Monthly activities arranged which are either outings to local attractions, theatre visits or visiting entertainers. In addition, two 5-day holidays are arranged each year at a seaside resort with accommodation and entertainment included within the overall cost.</p> <p>Food is sourced from a local butcher and greengrocer to ensure quality and freshness with additional food purchased from either local supermarkets or from wholesale catering suppliers. The meal cost is £11.39 and includes beverages. Number of meals served weekly is 125, monthly 520 and annually 6,250. Hillingdon residents are charged £4.50 for the 3-course meal non-Hillingdon residents charged an additional £1 per meal. Drinks are 30p for either a tea or coffee.</p> <p>Elm Park provides a cooked meal on as many days as members wish to visit, ensuring they have one good, nourishing meal a day which helps with their dietary needs. The companionship the Club provides reduces isolation and enhances their mental and physical wellbeing. Members have commented on how invaluable the weekly contact with them was and how pleased they are now that the club is open again. The meal, combined with companionship, ensures that relatives do not have to worry overly about their elderly relatives. The club is accessible to people with disabilities. Transport to the venue is via walking, taxi, driving, public transport and Dial-A-Ride. A member satisfaction survey is being planned for October when the club is back to as near to normal as they can be.</p> <p>The association employs a general manager who oversees the running of both of the Association's lunch and social clubs – Elm Park and the Tudor Club. Elm Park has a club manager who is responsible for the day-to-day running of the club.</p> <p>Covid19 resulted in Elm Park being closed for lengthy periods. Contact was maintained with members with a weekly telephone conversation to check on their wellbeing, but the social isolation adversely</p>							

affected several members. Some members have relocated to be nearer to family or placed into care. Without the financial support of LBH grant, the Coronavirus Job Retention Scheme, the Government's business support grant and two successful grant applications, the Association would have had a deficit in the region of £30k. However, the grants ensured a surplus which has enabled the group to suspend the annual membership fee and to continue with the present charge of £4.50 for the meal for both this financial year and next. Efforts are being made to attract new members with a new website and increased social media presence. Leaflets will be distributed to local libraries and medical centres. Staff and volunteers to continue to wear PPE for the foreseeable future and the rigorous but costly cleaning routine will also continue.

*Officer Comment*

The grant application is for £35k, per annum. The group applied and received £1,360 older peoples initiative funding for a summer August party and have recently applied for £1,360 funding to hold a Christmas lunch party. After reopening September's meals served was 403 per month.

Meal costs are £11.39 including beverages with a £4.50 contribution from service users (£5.50 for any non-Hillingdon residents). The grant contributes towards food and staff costs. Elm Park Club is based at Ruislip Manor. Dining Centres support the Council's wider prevention agenda and the priorities in the Older People's Plan and the Health and Wellbeing Strategy. The club has been generously supported by the Council for several years with a grant and the organisation has healthy reserves. Recommendation: The centre provides regular meals and activities consider the grant be awarded at £25k for 2022/23 which sufficiently covers the operating costs.

*Corporate Finance Comment*

This is one of two requests. The charity is requesting a contribution of £35,000 for 2022/23, a reduction of £7,000 compared to grant awarded in 2021/22. The LBH grant equates to 65.8% of the total expenditure in the last financial year. Financial statements report a surplus of £35,014 for 2020/2021; this is an improvement of £34,114 from the previous year's surplus of £900. Total reserves increased by £35,013 from £143,456 to £178,469 for 2020/21. Unrestricted reserves, totalling £95,251 are sufficient to cover just under nine months of running costs.

DINING CENTRE GRANTS 2022/23

<b>Organisation: Ruislip, Northwood Old Folks Association - (Tudor Club)</b>					<b>Amount Requested</b>		
<b>Description</b>							
Ruislip, Northwood Old Folks Association ( <b>Tudor Club</b> ) is a voluntary dining centre and lunch club focusing on offering older residents a place to share a meal with others, build new friendships and take part in lots of different activities in a warm and friendly environment. The service is focused on the provision of a meal which supports maintaining good nutrition for those that attend.					£35,000 Contributes to staff and food costs to run dining centre		
					<b>Recommendation:</b>		
					<b>£25,000</b>		
<i>No of Service Users p.a.</i>	<i>Per Meal</i>	<i>Service User Contribution</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a</i>	<i>Previous yr targets.</i>	<i>Dining Centre Grant 21/22</i>	<i>Total Spend in Hillingdon 2021/22</i>
95	£11.39 includes drinks	£4.50 additional £1 non Hillingdon residents	6	1,700		£42,000	£79,140
<b>Planned Activities for 22/23 include:</b>							
<p>At the Tudor Club, the association offers a cooked 3-course lunch consisting of soup, a main course and dessert prepared and cooked on the premises. Open every weekday 10.30am so members can partake of tea/coffee and converse with staff, volunteers and other members. Afternoon activities are available on 3 afternoons a week offering bingo with the occasional quiz. Monthly activities arranged which are either outings to local attractions, theatre visits or visiting entertainers. In addition, two 5-day holidays are arranged each year at a seaside resort with accommodation and entertainment included within the overall cost.</p> <p>Food is sourced from a local butcher and greengrocer to ensure quality and freshness with additional food purchased from either local supermarkets or from wholesale catering suppliers. The meal cost is £11.39 and includes beverages. Number of meals served weekly is 125, monthly 520 and annually 6,250. Hillingdon residents are charged £4.50 for the 3-course meal non-Hillingdon residents charged an additional £1 per meal. Drinks cost 30p for either a tea or coffee.</p> <p>Tudor Club provides a cooked meal on as many days as members wish to visit, ensuring they have one good, nourishing meal a day which helps with their dietary needs. The companionship the Club provides reduces isolation and enhances their mental and physical wellbeing. Members have commented on how invaluable the weekly contact with them was and how pleased they are now that the club is open again. The meal, combined with companionship, ensures that relatives do not have to worry overly about their elderly relatives. The club is accessible to people with disabilities. Transport to the venue is via walking, taxi, driving, public transport and Dial-A-Ride. A member satisfaction survey is being planned for October when the club is back to as near to normal as they can be.</p> <p>The association employs a general manager who oversees the running of both Association's lunch and social clubs – the Tudor Club and Elm Park. The Tudor Club has a club manager who is responsible for the day-to-day running of the club.</p> <p>Because of Covid 19 restrictions, all afternoon and other activities were suspended until early September when they resumed following a welcome back party end of August. Future monthly activities are yet to be</p>							

planned but will also resume in September. They will be mainly visiting entertainers as some members are reluctant to travel. No holidays took place in 2021/22, again because of covid19 restrictions, but a 5-day holiday is being planned for May 2022.

Due to Covid19 the Tudor Club was closed for lengthy periods. Contact was maintained with members with a weekly telephone conversation to check on their wellbeing, but the social isolation adversely affected several members. Some members have relocated to be nearer to family or placed into care. Without the financial support of LBH grant, the Coronavirus Job Retention Scheme, the Government's business support grant and two successful grant applications, the Association would have had a deficit in the region of £30k. However, the grants ensured a surplus which has enabled the group to suspend the annual membership fee and to continue with the present charge of £4.50 for the meal for both this financial year and next. Efforts are being made to attract new members with a new website and increased social media presence. Leaflets will be distributed to local libraries and medical centres. Staff and volunteers to continue to wear PPE for the foreseeable future and the rigorous but costly cleaning routine will also continue.

#### *Officer Comment*

The grant application is for £35k, per annum. The organisation does not receive Council core grant funding. The group applied and received £1,360 LI grant funding for a summer August party and have recently applied for £1,360 LI funding to hold a Christmas lunch party. After reopening September's meals served was 373 per month.

Meal costs are £11.39 including beverages with a £4.50 contribution from service users (£5.50 for any non-Hillingdon residents). The grant contributes towards food and staff costs. The Tudor Club is based at Eastcote. Dining Centres support the Council's wider prevention agenda and the priorities in the Older People's Plan and the Health and Wellbeing Strategy. The club has been generously supported by the Council for several years with a grant and has healthy reserves. Recommendation: The centre provides regular meals and activities consider the grant be awarded at £25k for 2022/23 which sufficiently covers the operating costs

#### *Corporate Finance Comment*

This is one of two requests. The charity is requesting a contribution of £35,000 for 2022/23, a reduction of £7,000 compared to grant awarded in 2021/22. The LBH grants equate to 65.8% of the total expenditure in the last financial year. Financial statements report a surplus of £35,014 for 2020/2021; this is an improvement of £34,114 from previous year's surplus of £900. Total reserves increased by £35,013 from £143,456 to £178,469 for 2020/21. Unrestricted reserves, totalling £95,251 are sufficient to cover just under nine months of running costs.

DINING CENTRE GRANTS 2022/23

<b>Organisation: MHA Communities West London (previously Northwood Live at Home Scheme)</b>					<b>Amount Requested</b>		
<b>Description</b>  MHA Communities West London is a voluntary dining centre/lunch club focusing on offering older residents a place to share a meal with others, build new friendships and take part in different activities in a warm and friendly environment. The service is focused on the provision of a meal which supports maintaining good nutrition for those that attend.					£7,000 Contribution to eating opportunities		
					<b>Recommendation:</b>  <b>£5000</b>		
<i>No of Service Users p.a.</i>	<i>Per Meal</i>	<i>Service User Contribution</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a</i>	<i>Previous yr targets.</i>	<i>Dining Centre Grant 21/22</i>	<i>Total Spend in Hillingdon 2021/22</i>
33 at Friendship Group, 780 meals delivered, 4 lunches - 52 people, 11 SSS	£8 (Wed lunch) £5 SSS (Thurs)	£3.50 - £10	77 Variety of roles across the group	8,500		£7,000	£71,150
<b>Planned Activities for 22/23 include:</b>							
<p>MHA provides a healthy two course hot meal with juice, followed by tea/coffee. Soup and sandwiches, vegetarian samosa and desert is offered fortnightly. Food is sourced from external caterers LST. The cook provided frozen meals during lock down, these were distributed free of charge to vulnerable members.</p> <p>Open Wednesdays and Thursdays weekly 12.30pm-2.00pm. Monday lunch is part of a Friendship Group and is provided by internal catering half day session. Referrals are from the Council's Social Services and H4All. Transport is a combination via taxi, self transport, volunteer drivers and public transport. Their preference is to use volunteer drivers. Feedback from members is that they feel more supported when volunteers are used.</p> <p>The group have looked at a range of activities to achieve efficiencies such as: volunteers delivering materials to members reducing postage costs, partnership working with Northwood College, Fassnidge Trust, Yeading Junior school, church groups. Recycling paper/cartridges, obtaining quotes to assess best value, use of virtual activities to increase offer to a wider audience, merging two schemes to reduce infrastructure and management costs (Northwood and Northwood Hills). Group aim to rebuild capacity which has been impacted due to covid. In so far as covid allows offer a mix of virtual and face to face activities, creating more smaller group opportunities. Intention is to ensure they offer face to face activities.</p> <p>MHA was adversely affected financially by Covid 19 and the ramifications of this meant that many local Live at Home schemes were closed others merged and there were redundancies across the organisation. An internal consultation was limited and no external consultation resulting in uncertainty. Organisations/individuals were all adjusting to a new reality as Covid hit. From May 2020 until September 2020 the scheme manager was placed on furlough, three of the team accepted voluntary redundancy and</p>							

the merger with Ealing doubled the membership, by January 2021 members totalled 402. All activities had to be virtual, and contact was limited to doorstep conversations, zoom calls, WhatsApp groups and telephone. befriending.

*Officer Comment*

The grant application is for £7,000 per annum. Eating opportunities are offered from various locations: Northwood Hills URC (Mondays), LST (Wednesdays), St John's URC (alternative Thursdays pre-Christmas, Wednesday's post-Christmas), Methodist Church (Wednesdays and alternate Thursday's post-Christmas). Cost varies according to menu and setting, hall hire and staffing levels required with drinks included. Wednesday lunch, chocolates, fruit juice £8 per person. Thursday soup, sandwich, samosa and desert offered fortnightly £5 per person. Service users pay between £3.50-£10 dependent upon menu, setting, hall hire and staffing levels. Quality of services is measured through an annual survey and members reviews.

The grant is to cover food costs, resources, room hire, staff time, volunteer expenses and transport. The group received £18k core grant funding in 2021/22 which provided for wider specific services. MHA Communities West London is in St John's United Reformed Church, Northwood. Dining Centres support the Council's wider prevention agenda and the priorities in the Older People's Plan and the Health and Wellbeing Strategy. The centre is accessible for people with disabilities.

Recommendation: the grant be awarded at £5k for 2022/23 and the option of amalgamating core and dining grant for future applications. .

*Corporate Finance Comment*

Requested funding is one of two separate grant requests. For the Dining Hall, the charity is requesting a contribution of £7,000 for 2022/2023, the same level of grant awarded in 2021/22. See comments above.

<i>Organisation: Digital Inclusion - AGEUK HHB/DASH</i>				<i>Amount Requested and Use</i>	
Description				£99,286	
The digital support service aims to motivate and inspire those most at risk of exclusion to help them get online safely through knowledge, provision of technology and bespoke one to one support to aid their digital skills. Older people, those with disabilities and families on low incomes are most at risk of digital exclusion and this programme aims to reduce the digital divide that creates barriers for inclusion.				<b>Recommendation:</b>  <b>£70,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
Pilot – 43  21/22 - 400+	241	45,000	N/A	Nil	£2,143,307
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• Tailored one to one session for 110 people per annum</li> <li>• Tailored Group sessions for 110 people per annum</li> <li>• Monthly sessions for 200 people per annum about being safe online</li> <li>• Connecting with Adult Education to identify, support and collaborate in developing sessions for 80 people per annum</li> <li>• Supporting 100 people per annum to navigate extensively used online services such as LBH, GP practises, hospital appointments, prescription requests etc</li> <li>• Provide information and advice to voluntary organisation on website accessibility</li> <li>• Awareness presentations to 75 community / social groups on the benefits of digital engagement</li> </ul>					
<p>The pandemic highlighted for everyone the digital divide between older and younger people and the challenges faced if you have a disability. Many were not confident or knowledgeable with using the internet, but this became an essential utility and in some cases a lifeline. The barriers were not just felt in age and ability but the affordability of good internet connection or / and having the right devices to use.</p>					
<i>Officer Comment:</i>					
<p>The pandemic has changed the way we interact and looks to have a lasting effect on the way we communicate. For those on the wrong side of the digital divide, the disadvantages are far more pronounced with being unable to access or use IT. The likeliness of having access to the internet increases along with income, only 51% households earning between £6000 - £10000 have home Internet access compared with 99% of households with income over £40k. If you are poor, you have less chance of being online. The groups most predominately affected are: -</p>					
<ul style="list-style-type: none"> <li>• Families on low income – either no internet access, poor internet access, lack of necessary skills to help children use the post appropriate platforms and access to suitable devices.</li> <li>• Older people</li> <li>• People with disabilities (Mental &amp; Physical)</li> <li>• Those who first language is not English</li> </ul>					
<p>The project would include the use of the internet and how to avoid scams and the pathways for those who will never be digitally included. It is recommended to fund this project for one year for £70,000 and further funding be dependent on the results and analysis of outcomes of this programme.</p>					

*Corporate Finance Comment*

This is a new request from Age UK/DASH for Digital Inclusion. The charity is requesting a new contribution of £99,286 for 2022/23. - Funding of £70,000 is recommended subject to results and analysis of outcomes of this programme. See comments above



<i>Organisation: Give Space</i>				<i>Amount Requested and Use</i>	
Description				£24,716.75 for salaries and supervision costs.	
Give Space CIC provides drama and movement psychotherapy interventions and designs and delivers bespoke wellbeing workshops across Hillingdon. Their work involves delivering mental health support through their workshops to provide alternatives in group settings to help those in need to express their emotions in a safe and secure environment and prevent the need for more intense one to one work that may be needed without the intervention of this work.				<b>Recommendation:</b> <b>£ 10,000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
85 last year	Nil – due to the nature of the work	Nil	N/A	Nil	£24,716
<i>Planned Activities for 2022/23 Highlights include:</i>					
<ul style="list-style-type: none"> <li>• 45 weeks of drama and movement group psychotherapy with between 16-20 clients</li> <li>• 25 wellbeing workshops with up to 250 participants per annum</li> <li>• 8 Womens day specific projects for up to 10 participants per session</li> </ul>					
<p>Give Space was formed during the pandemic, and they have seen the dramatic impact it has had on mental health through their workshops. The areas most people identified as needing support were with, isolation, stress, social anxiety, bereavement and how to manage emotions. Their approach of using drama and movement therapy offers an alternative to the existing talking therapies using the creative medium of exploring feelings offering a less direct approach to clients.</p>					
<i>Officer Comment:</i>					
<p>Give Space CIC is a therapeutic drama organisation that was borne out of a response to the rising mental health challenges from the pandemic. They have undertaken work in the borough with Carers Trust Hillingdon, HBTIG, P3, Hillingdon's Womens Centre and various others. The feedback has supported the benefits of this work. There are rising challenges in mental health with significantly increased waiting times for IAPT and other talking therapies services. Give Space offers an alternative for those who find it difficult to engage in talking therapies, provide a “holding space” whilst people are waiting for therapy to prevent escalation of mental health and intervention earlier. Recommendation is to grant fund £10k which minimises risk for LBH as a new organisation, helps to reduce the pressures on mental health providers and provides a foothold to ascertain whether the organisation can grow itself.</p>					
<i>Corporate Finance Comment</i>					
<p>The charity is requesting a contribution of £24,716.75 for 2022/23. The charity was incorporated in Oct 2020, therefore no financial statements are available. It is recommended that the grant is paid in two instalments and the second payment will be subject to grant recipients notifying us of any funding criteria changes.</p>					

<i>Organisation: Middlesex Association for the Blind (MAB)</i>				<i>Amount Requested and Use</i>	
Description				£10,000 salaries, supervision, and resources	
MAB specialises in providing support to those with visual impairments through a wide range of options. They offer a home visiting service, a rapid response counselling service and a mobile resource unit that can be strategically located to promote their services around creating awareness and education as well as demonstrating assistive devices to aid those with visual impairments.				<b>Recommendation:</b> <b>£3000</b>	
<i>No of Service Users</i>	<i>Active Volunteers</i>	<i>Volunteer hours p.a.</i>	<i>Previous yr targets</i>	<i>Corporate Grant 2021/22</i>	<i>Total Spend 2021/22 in Hillingdon</i>
44 last year	13	624	N/A	Nil	£31,000
<i>Planned Activities for 2022/23 Highlights include:</i>					
Engage with 1440 residents per year to					
<ul style="list-style-type: none"> <li>• Help prevent sight loss</li> <li>• Deliver messages about importance of regular eye tests</li> <li>• Support services for any friend/ relatives who may be experiencing sight loss</li> <li>• Volunteering opportunities</li> </ul>					
In addition to the above MAB will aim for 240 Hillingdon residents who are already suffering sight loss to visit their mobile unit to gain more support, knowledge and advice about devices and services that help them retain their independence.					
<i>Officer Comment:</i>					
MAB have applied for £10k to contribute towards salary and administration costs to run their mobile unit. They are proposing to place their mobile unit in strategic areas of high footfall in the borough 4 times a month. Hounslow and Ealing fund them to deliver in their boroughs. The mobile unit is a valuable resource and promotes eye health and solutions to overcoming difficulties for residents in the community. This support does reduce the numbers of residents coming forward to access Adult Social Care and encourages people to be more resilient and independent. The most useful service, however, is MABs (Middlesex Association for the Blind) home visiting scheme – this is where they pair volunteers with residents who are visually impaired to visit them, usually once a week to offer support. This is primarily for those residents who live alone. They carry out/ support with reading correspondence and aid with shopping, going out for walks etc. Without MAB's involvement many residents may well become more isolated and could deteriorate into a level where they would need longer term ASC. A grant award of £3k is recommended as the case is strong but the organisation does have access to significant reserves.					
<i>Corporate Finance Comment</i>					
The charity is requesting a contribution of £10,000 for 2022/23. Draft financial statements report a surplus of £48,906 for 2020/21; this is an improvement of £252,900 compared to the previous year's deficit of £203,994. Total reserves increased by £124,243 from £479,426 to £603,669 for 2020/21. Unrestricted reserves, totalling £432,225, an increase of £124,243 compared to £307,982 reported for the prior year, are sufficient to cover three years of running costs. It is recommended that the grant is paid in two instalments and the second payment will be subject to grant recipients notifying us of any funding criteria changes.					